

Warden's Report  
July 2023

Prior to presenting the Warden's Report, Warden Williams introduced Chief Deputy Warden Adam Smith to the JOB. Mr. Smith thanked the JOB and is extremely excited to join the Delaware County team.

Warden Laura Williams reported the following:

Monthly Statistics –June 2023:

- Current population: as of 7/11/23:1,324 incarcerated persons (increase of 57 from since last month's meeting)
- There were 16 Weekender participants in June
- 14 of the 16 were "first timers"
- 5 were female
- Total commitments in June: 566
- Total discharges in June: 513
- There were few instances when full recreation was not provided
- 6/6/23-6/8/23: Beginning 2<sup>nd</sup> shift on 6/6 until 2<sup>nd</sup> shift on 6/8 – full block/pod recreation was provided, however outside recreation was not allowed due to air quality
- 6/12/23-6/15/23: Unit 7 had modified recreation due to cell searches (no recreation on 6/12/23, tier recreation on other dates)
- 6/17/23: 1<sup>st</sup> Shift –modified recreation throughout the facility full recreation was provided on 2<sup>nd</sup> shift

Major Incidences:

On Friday, June 16<sup>th</sup> a 42-year-old white female new commitment in the Weekender Program had passed away due to a medical emergency in the Intake Department.

Training Academy and Staffing:

There were 2 employees who had received promotions during the month of June. Correctional Officer Sheena Mason– Sergeant; Correctional Officer Andrew Mottola–Sergeant. A new class began on Monday, June 26<sup>th</sup>. There was a graduation on Friday, July 7<sup>th</sup> and a new class will begin on Monday, July 24, 2023.

Employee of the Month:

The following employees were awarded with recognition during the month of June: Correctional Officer Jennifer Recinos-Medina; Advanced Practitioner Quetta Brown-Yarsiah and Video Services Supervisor Raven Haggerty. Incentives include parking in the employee of the month designated space, recognition amongst staff and a certificate.

Updated Certifications - D.B.T.:

Substance Use Counselors Hillary Jones and Morgan Bennett attended a 3-day in person training in King of Prussia, hosted by PESI, Inc. PESI Inc. is a Non-profit organization that provides continued education to behavioral health clinic professionals. Dr. Charles Jacob provided the training from June 5<sup>th</sup> – June 7<sup>th</sup>. Both Substance Use Counselors completed the exam and were awarded certification.

### Seeking Additional Employees:

There will be a job fair held on Wednesday August 30<sup>th</sup> from 10 AM-4 PM at the DCIU (Delaware County Intermediate Unit) located at 200 Yale Avenue, Morton, PA 19070. George W. Hill Correctional Facility is looking to fill the following full-time positions as soon as possible:

### Security Personnel:

- Correctional Officer
- Sergeants
- Intelligence Analyst
- Locksmith/ Key & Tool Control Coordinator
- Sanitation Crewman

### Programs & Support:

- Substance Abuse Counselor
- Wellness Instructor

### Administration:

- Deputy Warden of Security & Training Operations
- Contract Compliance Manager

### Human Resources:

- Labor Relations Generalist

### 2023 Goal Setting:

### Employment/Staffing:

- Increase retention/decrease attrition
- Reduce vacancy rates
- Continue investment in professional development
- Development of on-boarding and training for “non-security “roles
- Cross training opportunities with other county jail facilities

### Facility:

- Kitchen renovation
- Replace the Roof/HVAC system
- Enhanced lighting
- Updated staff dining facilities
- Replace laundry equipment
- Development of Training/Firearms

### Technology – Focus for Progress:

- Establishment of Wi-Fi infrastructure in the facility for enhance technology and efficiency of process
- Executing a contract with Guardian RFID and implementing facility side use of monitoring technology
- Convert the grievance proves on tablets for functionality
- Convert commissary ordering to tablets
- Body scanner
- Camera surveillance

### Budget:

- Increase sustainability by finding alternative funding/revenue sources to support program expansion as well as operational needs

### Programs/Services:

- Increase services for youthful offenders
- Increase psychoeducation to include parenting, relationships, job readiness, life skills (i.e., banking, interviewing)
- Increase partnerships with local universities
- Increased community engagement and stakeholders for ease of re-entry and re-integration

### Training:

- Increase partnerships with other field of corrections leaders
- Increase utilization of APEX Virtual Reality Simulator and embed in annual in-service training
- Enhance the documentation/tracking/control of all completed trainings
- Increase certifications throughout a multitude of job classifications

### 2023 Goal Progress:

#### Programs/Services:

- Increase psychoeducation to include parenting, relationships, job readiness, life skills (i.e., banking, interviewing)
- Increased community engagement and stakeholders for ease of re-entry and re-integration

#### Training:

- Increase utilization of APEX Virtual Reality simulator
- Utilized interdepartmental training with the Park Police on June 10, 2023 and July 11, 2023
- Increase certifications throughout a multitude of job classifications

#### Employment:

- Continue investment in professional development of employees
  - 2 Substance Use Counselors
  - Maintenance Technician completed locksmith training

### In2Work Updates:

Currently the program is available for individuals who are hired in the kitchen. Currently there are 6 students engaged in the program. All the students have passed the tests with an 80% average or better. Many of the students have been progressing or advancing in the curriculum/coursework. Other incarcerated persons are inquiring about access to this class and resources.

- Tenets of the program (ARAMARK)
  - Training & Certification for ServSafe (3 phased classroom and hands on training)
  - Graduation and Internship (permitted to intern along Aramark managers while incarcerated to gain additional job readiness skills)
  - Scholarships are available (graduates or their children can apply to continue education)
  - Employment assistance for graduates when released into the community

### Delco Law Enforcement Collaborations:

On Saturday, July 8<sup>th</sup> members of Delaware County Park Police and George W. Hill Correctional Facility joined forces to utilize the APEX (virtual reality simulation device). This was the 2<sup>nd</sup> training offered (the 1<sup>st</sup> was on June 9<sup>th</sup>). Park Police have been a long-standing partner of George W. Hill and provides property surveillance and additional response as needed.

### NCCHC-Mental Health Conference:

The NCCHC Correctional Mental Health Care Conference will be held in Washington D.C. on Saturday, July 15<sup>th</sup> and Sunday July 16<sup>th</sup> from 9:30 AM – 11 AM. Health Services Administrator Kristen Grady as well as Psychologist and Nurse Practitioner Nina Chychula will be present. By recognizing the impact of ACEs (adverse childhood experiences) will lay the groundwork to provide trauma-informed care including interventions to practice self-regulatory behaviors, increase self-efficacy and improve decision-making when individuals are at risk for violence.

### Medications for Opioid Use Disorder:

At no cost, COSSAP (Comprehensive Opioid, Stimulant and Substance Abuse Site-Based Program) is being pursued in partnership with Wellpath and the Department of Human Services to support continued expansion of medications for opioid use disorder. Department of Human Services is leading the application process. Grant utilizations include expansion of life-sustaining Buprenorphine medication, fund peer recovery support services, linking incarcerated persons with transportation to recovery meetings and employment opportunities. The goal is to ensure continued treatment and support upon re-integration into the community.

In May 2023, all forms of medications for opioid use disorder were continued upon intake (addition of Methadone for any individual on a verified program). In June there were 5 inductions of Buprenorphine. Increased referrals and induction of Buprenorphine is a targeted goal and will continually be discussed during each upcoming meeting. Wellpath's electronic health records will be updated for better tracking of information for data reporting.

Jail Based – Restoration of Competency:

Wellpath is continuing to recruit positions to begin the inaugural program. The projected start date for the 5-patient program is September 1, 2023. It could be sooner if all positions are filled. On Monday, July 17<sup>th</sup> the Delaware County Stakeholder meeting will take place. The goal is designed to help clients achieve competency restoration by providing the client with accurate information about the criminal justice system; setting social expectations for the client’s cooperation in the criminal justice system; monitoring the progress in stabilization of the client’s mental disorder; monitoring progress towards the ability to understand the criminal justice system.

Visitation Update:

Trimm Glass will begin installing tempered glass in the visitation room on July 24<sup>th</sup>. The cost will remain as originally proposed.

Cost Recovery Items –June 2023:

Processing Fee	\$17,648.51	\$122,802.71
Damage to Prison Property	\$457.70	\$3,554.69
Medical Visits	\$736.93	\$3,915.25
Postage	\$0.00	\$1.74
<b>Total Funds Recovered</b>	<b>\$18,843.14</b>	<b>\$130,274.39</b>
Deposited to Inmate Welfare (under \$1.00)	\$3.47	\$23.94
• Vending Commissions	\$2,354.41	\$17,551.35
Balance of Inmate Welfare Fund as of 6/30/2023	\$3,761,400.55	

Delco Coalition for Prison Reform:

First Assistant Public Defender Lee Awbrey and Director of Probation Danielle Hibbard chair the Delaware County Reentry Coalition and Strategic Plan. They have identified many opportunities to increase support and decrease recidivism:

- Goldring Reentry Initiative (GRI)
- Education Data Systems, Inc. (EDSI)
- Delaware County Community College
- The Foundation for Delaware County (Fatherhood Classes)
- Chester Partnership for Safer Neighborhoods (CPSN) (Financial Literacy Workshop)

Request for Inmate Welfare Funds – PennDOT Identification Program:

Warden Williams requested to utilize the Inmate Welfare Funds for sentenced incarcerated persons to obtain an identification card (Renewal, Duplicate or Initial Identification Card). In 2022 there were 17 incarcerated persons released per month on average. The cost for a Photo Identification Renewal is \$38.50 each. The total cost per year would be \$7,854. The cost for a Photo Identification Duplicate is \$37.50. Total cost annually would be \$7,650.00. In 2024 if 50 incarcerated persons are released per month, it may qualify for a yearly total of \$23,100.00. Motion made by Sheriff Sanders to approve the PennDOT Identification Program thru the end of calendar year 2024, not to exceed \$24,500.00, seconded by Mr. Corson. Motion carried unanimously.

Deputy Warden Dele Faly provided the following quarterly updates:

George W. Hill has enhanced partnership with West Chester University and Neumann University for student internship during the first quarter of 2023. Implementation of the Fatherhood Program with partnership with the Delaware County Foundation. Civic engagement with the Delaware County League of Women Voters for municipality elections. Conducted a series of criminal justice and reentry meetings with Delaware County stakeholders with the Public Defender's Office, Probation and Human Services to enhance wraparound services. Attended and hosted the job fair for Wellpath. Filled case management positions. Converted the grievance system electronically.

Education Programs:

There were 8 GEDs earned during the month of June, bringing the year-to-date total of 38 GEDS earned in 2023.

Flagger Certification:

There were 31 incarcerated persons who had earned Flagger Certification in June. The Flagger certificate is accepted by Penndot and enhances the application process for a public roadway position in Pennsylvania.

Spartan Chemicals:

There were 20 I/Ps certified for various and multiple modules with 58 certifications earned in June.

Anger Management:

There were 34 I/Ps who had completed Anger Management in June.

Religious Services:

There were 138 I/Ps who had attended Religious Services during the month of June. There were 12 Pastoral Visits; there were 38 individuals attending Religious In-Person services.

Reentry and Program Updates:

Reentry and Program Administrator Kelly Shaw stated that on Friday, June 9<sup>th</sup> there were 6 participants who had completed the First Step, a job readiness reentry program. Since it was implemented in October 2022, there were 42 participants and 6 cohorts who had achieved completion of the 4-week program. First Step will be expanding services by adding a Customer Service Training component to the course. Participants will receive a Pennsylvania State recognized Customer Service Certification upon completion of the training. The Certificate Program is designed to provide an understanding of high-quality customer service and communicating effectively in today's business world. Skill training includes communication, professionalism, problem solving and anger management.

Ms. Shaw recognized Lauren Pearson of Education Data Systems, Inc., referred to as EDSI for her management of the First Step Program. Lauren has become a reentry resource to staff at George W. Hill and is always available to assist, support and guide. EDSI is an impactful community resource provider and fellow Delaware County Reentry Coalition member.

Child and Family Focus Organization will facilitate Life Skills High School to the juvenile population. The 10-session course will focus on healthy relationships, emotions, family communications, media awareness and the value of good health.