



Municipal Primary Election May 20, 2025 delcopollworkers@co.delaware.pa.us

Training Class Overview

1. Opening the precinct

- Set up & Layout
- Machine & Poll Pad set up
- Paperwork

Section 1 Questions Answered

- 2. Working with voters
 - Checking in on the Poll Pad
 - Updated forms
 - Provisional ballots
 - De-escalation tips

Section 2 Questions Answered

3. Closing the precinct

- Machine shutdown
- Return Sheets
- Packing up Equipment
- Drop off procedures

Section 3 Questions Answered

- 4. Additional Information
 - **IMPORTANT** announcements



- Updated the Inactive Voter Poll Pad screen.
- New procedures for wrong voter checking in.
- Tweaked the Return Sheets.
- We revamped the Neon Pink Declaration of the Need of Assistance to Vote and Poll Pad screen for previous assisted voters.
- We are now providing Provisional Instructions sheets for voters and changed the Poll Pad ticket.
- Precincts are not being consolidated.
- Easier shut down of Poll Pad

Your Role as a Poll Worker p. 7

- Ensure all eligible voters can cast a ballot.
- Set up the polling place ensuring its integrity and security.
- Ensure the polling place is a campaign-free zone.
- Complete all paperwork and tasks to ensure an accurate record of the day is maintained.
- Treat all voters with courtesy.



As a poll worker you must be NON-PARTISAN. Separate your duty from your opinion. Be ethical and professional when implementing non par ti san the procedures /nän'pärtizən/ 🐠 outlined today. adjective

> not biased or partisan, especially toward any particular political group. synonyms: unbiased, impartial, neutral, objective

"the moderator must remain nonpartisan throughout the debates"

Precinct Overview p. 10

- Every precinct layout is unique. Adapt to your precinct's quirks.
- Single precincts will set up as in the past. The Poll Pad will be at your check-in table.
- The Judge of Election is in charge of the precinct layout.
- All precincts will focus on:
 - Voter **Privacy** when Scanning Ballot
 - Voter **Privacy** when using Touch Writer
 - Voter <u>Flow</u> of Traffic



Shared Polling Location p.10



- Determine if precincts are in the same room or different rooms for set up purposes. Same room requires a central check-in table for synced Poll Pads.
- Each precinct will have their own precinct table to give voters their ballots, be entered in the #'d list, etc.
- Check-in through casting ballots must be in 1 room.
- One worker may be paid for service at two precincts. The worker must sign **BOTH** pay sheets.

- ★ All poll workers arrive by 6AM to OPEN the precinct.
- ★ Do not unseal the equipment cage or set up equipment prior to Election Day.
- ★ Check the supplies in the cage: if anything is missing or any seals are broken, call the Voting Machine Warehouse.
- ★ Polls must be opened at 7:00AM. Any voters lined up at that time must be permitted into the precinct.
- ★ Poll Watchers and candidates may be present during set up but must not interfere.

Arrival & Set Up pp. 11- 13

Precinct Supplies p. 14-17

Each Precinct will have their own:

★ Equipment Cage
★ Green Tote
★ Poll Pad

They contain all the supplies needed for election day.



SEALED BABY BLUE BAG w/POLL BOOKS p.16

FRONT with WARNING DO NOT OPEN!!!



BACK - ID



Paper Ballots – Box & Packaging

- Ballot will be designated Democrat or Republican.
- Each precinct's ballots are unique.
- Ballots are wrapped in bundles of 50.
- Count the ballots and verify the totals agree to the preprinted amounts on the Certificate 3 of the Return Sheet and the label.
- All ballots are a single-page, 2-sided ballot.
- Need to display all sample ballots.



- **★** Precinct Forms Checklist Folder:
 - Administer and complete both Election Officer's Oath of Office.
 - Fill out the pay sheet.
- ★ Post all signs, notices & sample ballots.
- ★ Fill out Certificate 1 identically on all 3
 Return sheets pink, aqua & white.
- ★ 3 Colored Envelopes

Poll **Opening:** Paperwork pp. 11 - 13 pp. 38 - 39

This side is ONLY for poll workers that have been approved by the Poll Worker Hotline. If you curbside-appoint a poll worker, contact the PW Hotline for approval.



Note: If your precinct is overstaffed by you not the Poll worker Hotline, we will reduce payment accordingly.

Pay Sheet Instructions p. 18

- Do NOT add extra poll workers just because there's space!
- Each poll worker must legibly complete their entire information section.
- Judges must fill out their section and sign it **AND** sign at the bottom of the page.
- Individual poll workers can only sign a precinct's pay sheet once – you cannot be paid twice for working two positions at the same precinct.
- We added a NO SHOW on the back page.
- There is **NO** such thing as a **VOLUNTEER** poll worker!

Setting up the Touch Writer p. 20-24

- Set up with unobstructed pathways and voter privacy in mind.
- Use key to unlock/lock tablet in place.
- Do NOT remove the blue security seal from the vDrive compartment.
- Do NOT power off for any reason.
- Online Video equipment video,



Ballot Box Set Up p. 26 -28

- Gray ballot bag captures all scanned ballots
- Emergency ballot bag used only when the scanner is malfunctioning & cannot scan ballots
- DON'T lock the ballot box until the scanner is set up
- Did the string break?



Setting Up the Scanner p. 29-31

- Set up is similar to the Touch Writer.
- Do lock the ballot box after the Scanner is set up.
- Do NOT remove the blue security seal from the vDrive compartment.
- Do NOT turn off the Scanner once powered up.



Printing Zero & Open Polls Reports p. 24, 32 - 33

- Check the clocks.
- Print 2 Zero Reports from both machines and verify the following:
 - Ballot count total is ZERO
 - Polling place listed is correct.
- Open the Polls with the code from the black pouch.
- POLLS are now open, do **NOT** close them for any reason.
 - ★ Contact the Machine Warehouse if any information is wrong.



Set up: Voting Booths

- Privacy is paramount!
- White plastic privacy trifolds will be in your cage.
- Ballots must stay **INSIDE** the precinct.



SINGLE VOTING BOOTH OT

What's in the Case? p. 17



- Green Case with Luggage Tag
- Metal Flip Stand & Case
- iPad
- 2 lime green Styluses for Poll Workers
- 18" Power Cord & Brick
- Printer w/roll of paper and green cable
- Screen Cloth

- Extra Roll of paper
- 10 Styluses for voters
- Lime green seal for closing
- At least 1 precinct in a shared polling location will have a white charger and cord



Printer Setup p. 34

- ▶ 1. Plug power cord into brick
- Plug power cord into wall outlet or available power strip
- ► Note: Ensure secure connection.



▶ 3. Power on if power does not light up

Opening Procedures

Power on the Poll Pad

Press the power button on the top left edge of the unit until you see the Apple logo, then release.

Press the Poll Pad application icon at the bottom of the screen. When the app launches you will be directed to your county's homepage.

Note: Poll Pad will automatically power on if connected to AC power.



Morning Checklist p. 36

Home Screen Checklist

- Name of jurisdiction
- $_{\odot}~$ Election name and date
- IMPORTANT: Polling place location is correct
- \circ Checkin Count = 0
- Battery life is close to full (90% or greater).

Morning Checklist p.37

Test Print

A green printer icon on Poll Pad means you are connected to the printer.

Press the green printer icon and select **Print Test Receipt**, a sample receipt will print.



<u>ICONS</u>

- 1. Peer to Peer
- 2. Cloud Sync Not in PA
- 3. Printer
- 4. Messaging Not in PA
- 5. Wifi Not in PA
- 6. Battery life



POLL OPENING - CERTIFICATE 1

Before you open the polls, record these numbers from the equipment and the tapes. Verify all "Zero Report Tapes" show zero votes cast. Call warehouse if incorrect.

ELECTION EQUIPMENT	BLUE Seal Number vDrive Compartment Unseal at Poll Closing	Serial Number from Machine Tape	Lifetime Counter from Machine Tape
Verity Ballot Scanner	0005224	1903221810	5689
Verity TouchWriter	0005226	1913547412	2 77
RED Seal # on Cage:	007896 ві	UE Seal # Back of Toucl	hWriter:000354

Items needed:

- Red Security Seal on Cage
- Blue Security Seals on Scanner & Touch Writer vDrive Compartments
- Blue Security Seal from Printer Port on Touch Writer
- Serial Numbers and Lifetime Counts from Poll Opening Tapes

Certificate #1 Poll Opening (pp. 38-39)

+Questions?

- Poll Worker Responsibilities
- Precinct Set up & Layout
- Combining Precincts
- Pay Sheets
- Poll Pad Set Up
- Touch Writer & Scanner Set Up
- Paperwork/Certificate 1

Managing Voters

Voter DO's and DON'Ts p. 42

Voters MAY:

- Talk respectfully among themselves
- Take "I Voted" pictures or "selfies" that do not infringe on the privacy of other voters or poll workers
- Use their phones to research candidates for their own purposes
- Wear clothing or accessories with political messages

Voters may NOT:

- Remove ballots from the precinct to fill out elsewhere
- Engage in politicking or campaigning inside the precinct
- Intimidate other voters
- Leave the precinct once they've signed the Poll Pad without forfeiting their vote

Processing Voters p.43-46

100% 🛃

341

ආ <u>දි⊷</u> β Reset

Countywide Records: 74953 Config. Profile: General Election Day

It's 7:00 am...The Polls are open. Press **GET STARTED**

Delaware County Elections Department	Precinct Records: 2614 Checkins: 1 (SB: 0)
	Delaware County General Training Election 12/25/2023 Elections Department
	GET STARTED



Lookup Method

MANUAL ENTRY for voter lookup.



Recommended search method: **Rule of 3's**

Use the first 3 letters of the voter's first and last name.



Manual Entry p. 44

First name: George Last name: Washington DOB: 12/31/1969 Address: 9748 CHELLS DR ST LOUIS MO 63134 **ID: 76500008**

Numbered List of Voters p. 47

- ★ Direct the voter to take their ticket to their correct PRECINCT TABLE with the poll worker who has the #'d list of voters.
 - In shared spaces tell the voter to look for the color/name.
 - Examine the ticket to verify the voter is at the correct precinct.
 - Use the ticket to accurately and legibly print their name on the list with a D or R for their party.
 - Cross out any accidental additions.
 - Place the ticket in the Lime Poll Pad Envelope.
 - Do NOT add Provisional voters to this list.

NUMBERED L	IST OF VOTERS 1-10	O PAGE O
White pages stay in the binder. I	lace binder in cage after polis close.	Minority Inspector keeps yellow pages.
1. Smíth, John R	34. NEDLC JEHN	67
2. DEL JANE	35. Wilde Jane	68
3. JANUES, John R	36. - Come, John	69
4. Litten, jane	37. Purely, IRME	R 70
s, Smithly, John	38. Detre John	R 71
6. Buck Jane	39. MRplt IRME	72
Apple Jehn	40. Wilty, John	73
CRITER, JANE	41. DEXEN, JANE	74
Munk John	42. Bills, John	<u>R</u> 75
0. Venkman, jane	43. FERRIC JANE	<u> </u>
1. Mell, JRM¢	K 44. Linus, Jane	D 77

Working with Voters: Marking the Ballot p. 46

- All ballots will be one sheet, double sided.
- Ballot boxes may be filled out with any mark.
- Do not make marks outside of the lines.
- Use only blue or black ink.

Acceptable Inside the box	
Acceptable Inside the box	
Acceptable Inside the box	Martine Constant
Not Recommended Outside the box lines	
Not Recommended Outside the box lines	

Using the Scanner p. 48-49

- DO NOT TOUCH VOTER'S BALLOT!
- DO NOT LOOK AT VOTER'S BALLOT!

• NO HOVERING!

- Voters may scan ballot facing up or down, the scanner will read it in either direction and both sides simultaneously.
- The flag & "Thank you for Voting" will display when accepted.
- Ballot rejected?
 - Overvote
 - Blank Page
 - Wrong Precinct or Provisional Ballot



Spoiled/Abandoned Ballot Procedures p. 50

- Ask voter to fold ballot in half & write SPOILED on the ballot.
- File folded ballot in Spoiled Ballot envelope.
- Give the voter a new ballot





- Record requested information on the log.
- NO Spoiled Provisionals go in this envelope.
- Log Abandoned ballots as Abandoned.
- Note the party



First name: Theodore Last name: Roosevelt DOB: 12/19/1951 Address: 6649 CHICORYLN **STLOUIS, MO 63134** ID: 76500033

Voter has Voted p. 45

- Let's enter George Washington again.
- In shared polling places all the synced Poll Pads will automatically show that George voted as soon as his record is accepted.
- What does that mean?
Reprinting Tickets p.46

- Use the password in the Equipment Access Codes in the Black Pouch.
- You must reprint the ticket on the same Poll Pad they initially checked in on.
- Why would you need to reprint the ticket?

Manual Entry p. 51 First name: Millard Last name: Fillmore **DOB: 01/07/1910** Address : 9876 CRABAPPLE AVE ST LOUIS, MO 63134 ID: 76500026

Inactive

Manual Entry

First name: Scott Last name: Linedecker DOB: 05/27/1976 **Address : 9500 MANGANESE** DR ST LOUIS MO 63134 **ID: 76500001**

Advanced Searchp.43



Press the **ADVANCED OPTIONS** button. Additional search options will display.

DOB is the preferred **ADVANCED SEARCH** method.

Voter's DOB: **05/27/1976**

Unlisted Voters & Third Party Voters p.52

- If a voter is not in the Poll Pad, call Voter Registration.
- By law you may NOT give an unlisted voter a ballot unless Voter Reg confirms they are in the correct precinct and gives you an Authorization Number.
- If given an Authorization Number, complete blank entry found in the Unused Forms Envelope.
- 3rd party voters don't vote in PA's Closed Primary Alice Acuna

	1 Name		
Voter #	Address		x
Insp. Int	City	State Zip	
	Party	Date of Birth	Authorization # given by Voter Reg. Clerk

Manual Entry p.53

First name: John Last name: Adams DOB: 10/30/1905 Address: 9503 Vespucci Circus ST Louis MO 63134 Dr. ID: 76500011

Must Confirm ID

Manual Entry p.54

First name: James Last name: Monroe **DOB: 05/25/1962** Address: 1261 NOWHERE PKY APT A ST LOUIS, MO 63146 ID: 76501045

Wrong Location

Assistance to Vote p. 55

- Look up Thomas Jefferson. His record shows he previously registered for assistance.
- If assistance is NOT noted in the Poll Pad, but the voter needs assistance the voter must fill out the NEW NEON PINK Assistance form.
- In both cases, the voter must be listed on the Record of Assisted Voters form.
- Assistance may NOT be provided by the JOE, voter's employer or an agent/officer of the voter's union.
- See Appendix F for tips on how to respectfully work with voters with specific needs.
- Asking to use the Touch Writer does not equal requesting assistance.

ASSIST VOTER INSTRUCTIONS

DO COMPLETE: When voter needs assistance for the first time. DON'T COMPLETE: When voter assistance already listed in PollPad (or Poll Book) Declaration of the Need of Assistance to Vote	General Training Election 06/30/2024 Elections Department
(Print name of Voter who needs assistance)	THOMAS JEFFERSON
of (Address of voter who needs assistance) in (Voter Boro/Town/City)	9460 COURT JESTER DR, ST LOUIS, MO 63134
(Name and person giving assistance) of(Advess of person giving assistance), in(Boro/Town/City of person giving assistance), Signature or mark of voter	76500012 PRECINCT 101 SPLIT 001
Voter's Date of Birth Today's Date:	BALLOT STYLE
Signature of Watwess Signature of Judge of Elections Voting Prenot. Reasons to receive assistance: Hearing linpointed Hearin	ALDAN EAST - BEIGE ASSISTANCE REQUIRE (LL) Present this ticket to receive your ballot.

	RECO	ORD OF ASSISTED VOTER	as
Serial #	Name of Voter	Reason for Assistance	Name of Person Fu Assistance
	-		

Using the Touch Writer p. 63

- Press the "Ready for Use" button on the screen.
- Enter the poll worker code & then Accept.
- Use the prompts to make any screen setting changes.
- This voter is holding the Verity Access
- Remember to select the correct party ballot for the voter.



★ Be sure to give the voter privacy when using the machine.

Wrong Voter Signs In p. 54

- Jane A signs Jane B's record, you accept it & catch it. Now what?
- What happens to **Jane B** in this scenario?
- What happens if the Jane A mistake was not caught until Jane B shows up? Her record reflects that she has voted.
- AVOID mistakes review the Confirmation page before initialing and tapping SUBMIT.





Manual Entry p. 57

First name: Franklin Last name: Roosevelt DOB: 10/12/1922 Address: 9790 CHELLS DR ST LOUIS, MO 63134 ID: 76500032

> Remit Absentee or Vote Provisional

Remit or Vote Provisionally p. 57

- Voter has been mailed an absentee or mail-in ballot, but it has not received by the County.
- Voter must return BOTH the ballot itself and the Updated Official Ballot Return Envelope with the purple stripe with their name on it to vote in the precinct.
- Complete the Elector's Declaration form.
- Voters without BOTH the ballot & return envelope must vote provisionally.

Elector's Declaration to Return Mail Ballot DC2023-REMIT

I hereby declare that I am a qualified registered elector who has obtained an absentee ballot or mail-in ballot. I further declare that I have not cast my absentee ballot or my mail-in ballot, and that instead I remitted my absentee ballot or mail-in ballot to the Judge of Election at the polling place to be spoiled and therefore request that my absentee ballot or mail-in ballot be voided and I be permitted to vote a regular Election Day ballot. I make this declaration subject to the penalties of 19 PA C.S. 4904 (related to unsworn falsification to authorities).

re s on, Sign He GE OF ELEC	re CTION: Place completed DELAWARE COUNTY BUREAU OF ELECTIONS 2501 5EAPORT OR STE BH120	Voter's Printed name Judge of Election - Printe d form in Spoiled/Remitted Ball	ot Envelope.
s on, Sign He GE OF ELEC	re CTION: Place completed DELAWARE COUNTY BUREAU OF ELECTIONS 2501 5EAPORT OR STE BH120	Judge of Election - Printe d form in Spoiled/Remitted Ball	ot Envelope.
on, Sign He GE OF ELEC ial	re CTION: Place completed DELAWARE COUNTY BUREAU OF ELECTIONS 2501 5EAPORT OR STE BH120	Judge of Election - Printe d form in Spoiled/Remitted Ball	ot Envelope.
GE OF ELEC	CTION: Place completed DELAWARE COUNTY BUREAU OF ELECTIONS 2501 SEAPORT OR STE BH120	d form in Spoiled/Remitted Ball	ot Envelope.
ial ot	DELAWARE COUNTY BUREAU OF ELECTIONS 2501 SEAPORT DR STE BH120		NO POSTAGE NECESSARY
rn Hope Wed by on Election your County n Board.	CHESTER, PA 19013-2267	FICIAL LECTION Amount frous Prove * * * * * * * * * * * * * * *	IF MARLED IN THE UNITED STATES
	BUSI FIRST-CL PRC III-I-IIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	ASS MAIL PERMIT NO. 70 CHESTER PA ISTAGE WILL BE PAID BY ADDRESSEE IJ-IIIJ-IIIIIIIIII-III-IIIJIIIIIIIIIII	
	lope illot must itved by on Election your County n Board.	Iope Ilot must ived by on Election your County n Board. BUSI FIRST-CL PO II-L-IL-IL-II-II DELLA 2501 CHES	Ide the state of the state

Manual Entry p.58

First name: Martin Last name: Van Buren DOB: 12/05/1902 Address: 9704 Chells Dr. St. Louis, MO 63134 **ID: 76500018** Absentee/Mail-In Received



STEPS FOR VOTING A PROVISIONAL BALLOT

- 1. You should receive from the Judge of Election:
 - Small Green Provisional Ballot Secrecy Envelope
 - Large white-and-green Provisional Ballot Envelope
 a. Complete sections 1 and 2
 - a. Complete section
 b. Sign section 2
 - c. Complete section 3 if you have a new address—different from your registration.
- A poll worker will set up the Touch Writer for you to mark your provisional ballot or to print a blank provisional ballot for you to mark by hand.
- 3. A Provisional Ballot stub automatically prints on the Touch Writer when the Provisional Ballot is generated. Give the stub to the poll worker. You do **NOT** need to sign the stub.
- Mark your ballot, and seal it in the small all-green Provisional Ballot Secrecy Envelope. Place only the ballot, and nothing else, in the Secrecy Envelope.
- Return to the Judge of Election and place the sealed all-green Provisional Ballot Secrecy Envelope in the larger white-and-green Provisional Ballot Envelope and seal that envelope, too.
- 6. Complete, sign and date section 4 in front of the Judge of Election and Minority Inspector.
- 7. The Judge of Election and Minority Inspector will select the reason you are voting provisionally (and in a Primary, indicate the party ballot you voted) and they will sign and date the bottom portion of the large white-and-green Envelope and affix the Ballot ID Number sticker in the space provided. You will receive the Provisional Ballot Receipt with the corresponding number to track your ballot. In about 2 weeks, you can learn whether your ballot counted.
- 8. Watch the Judge place your envelope in the large white Provisional Return Envelope.

9. Return this sheet to the Judge

Note: If you voted a Provisional Ballot because you needed to provide acceptable ID per your Poll Pad record, you have until 5 pm on the Monday after Election Day to present acceptable ID to the Voter Registration staff in Media. Call 610-891-4659 with questions.

VOTER: Return these instructions to Judge of Election.



A "Provisional Ballot" is a temporary ballot.

The County's Board of Elections will verify that no voter votes twice.

NEW: Directions for the Voters & new sticker on secrecy envelope

Provisional Ballot Envelopes must be signed twice by the voter and once by the JOE and the Minority Inspector.

There are 3 envelopes for Provisionals.

ALL **Provisional Ballots will** be printed on the Touch Writer! pp. 59-61



Provisional Ballot on the Touch Writer p. 64 - 68



GUIDANCE for CHALLENGES p. 61-62

- 1. What is a challenge?
- 2. Who can challenge a voter?
- 3. What can be challenged?
- 4. What can NOT be challenged?



- 5. Can the JOE satisfy the challenge?
- 6. When is a Challenges Elector's Affidavit used?
- 7. Do Challenged Voters vote provisionally?

Emergency Ballot Drop p.92

- Contact the Voting Machine Warehouse ASAP to resolve a Scanner issue.
- Do NOT reboot the Scanner!
- Voters may continue to cast their ballots by placing their ballots in the emergency slot.
- Once the scanner is operational, remove the ballots from the separate emergency bag and scan them with a bi-partisan team of poll workers prior to closing the polls.



Troubleshooting p.95

Poll Pad screen is unresponsive

If the Poll Pad screen is unresponsive, perform the following steps:

- 1. Unplug power cord from Poll Pad.
- 2. Hold down the Sleep/Wake and Home buttons simultaneously.
- 3. Release both buttons once the Apple logo displays on screen.
- 4. After application launches, return to previous activity.



Troubleshooting p. 95

Charging Poll Pad

- 1. Plug USB end of power cable into power cube.
- 2. Plug power cube into an AC wall outlet.
- 3. Unplug the green cable and plug power cable into connector on Poll Pad.
- 4. Wait about five minutes for the Poll Pad to charge.
- 5. Once there is sufficient power, Poll Pad will automatically power on.
- 6. Resume normal operations.

Note: To confirm your unit is charging, verify battery icon is green and lightning bolt is displayed.



Troubleshooting p.95

Not printing / stops printing

- 1. Make sure the printer is turned on.
- Confirm the printer is plugged into outlet and cords are securely connected.
- 3. Check paper is installed correctly.
- 4. Confirm connection with Poll Pad (green printer icon).





Voter Intimidation & Electioneering

- ★ JOE is in charge and must ensure voters can vote safely and without intimidation.
- ★ No one may attempt to influence voters in the precinct or within 10 feet of entrance the voting room.
- ★ JOEs instruct violators to allow voters to enter polling location freely and without obstruction. Use your tape to mark 10 feet out.
- **★** Address voters' complaints about entering and watchers immediately.
- ★ Watchers must present their certificates & ask if they have questions about the attached rules.
- **TIP:** Familiarize yourself with the De-Escalation Guidance.
- ★ Call the solicitor and, if necessary, the DA.
- ★ If you feel an immediate threat, call the constable. If you do not have a constable call 911.

Voter Intimidation & Electioneering p. 89

Poll Watcher & Candidate Guidance p. 8

De-Escalation Guidance & Emergency Info pp. 90-91

- ★ GOAL Handle disruptions regardless of political affiliation fairly and calmly.
- ★ Determine who is going to be the responder. This may not be the JOE. Pick the calmest, most Zen, empathetic poll worker.
- **★** Gently move them to a more private area.
- Don't make it personal. Don't use "You can't" statements, use "State law doesn't allow stmts..".
- **★** Remember: Separate your duty from your opinion. Be the bigger person.
- Stay calm: Watch your body language: no crossed arms, hand on hips, etc. Don't raise your voice.
- **★** Listen: Ask open ended questions. What are you concerns? How can I help?
- ★ Affirm: If necessary, repeat their issues back.
- **★** Respond: Review the Notices. Call Voter Reg, Hotline, etc. with them.
- **★** Offer Statement of Complaint Form or direct to PA DOS Report Election Complaints

never in the history of calming down has anyone ever calmed down by being told to calm down

+Questions?

- Managing & Checking In Voters with the Poll Pad
- Marking the Ballot
- Using the Scanner
- Poll Pad Message Review

- Remit Procedure
- Provisional Ballots
- Challenges
- Using the Touch Writer
- De-escalation Tips
- Poll Watcher Guidance



CLOSING THE POLLS

Packing Up & Closing Polls

- Remove and seal the gray ballot bag. No handling/counting the voted/scanned ballots!
- Print reports, secure the vDrives & seal the equip
- Pack and seal the Poll Pad & place in the cage.
- Complete all 3 Return Sheets & 3 colored env
- Pack the Green Tote.
- Pack and seal the cage. Turn off the lights.
- Return materials to the County in Media.
- Remember: If you packed it in, pack it out!

Close Polls Task List pp. 72 – 73 p. 100

Scanner Shut Down p. 74-75

- When polls are closed the scanner will AUTOMATICALLY print the CLOSE POLLS REPORT which includes a TALLY report.
- Once all reports are printed, power off the scanner. Remove the vDrive.
- Reseal the vDrive compartment and pack up the scanner.
- There is a detailed video online.



Scanner Report Filing p. 75

- The Close Polls Report includes a Tally Report and will be attached to the Aqua Return Sheet being placed in the Aqua Machine Warehouse Envelope.
- One (1) Tally & one (1) Write-In report will be attached to the White Return Sheet posted at the precinct.
- One (1) Tally report will be taped to the Pink Return Sheet and placed in the Pink Minority Inspector Envelope.
- If the Rep & Dem Tally reports are not picked up, place them in the Aqua Env.

Election Header	
Municipal Primary Election Date: 5/16/2023	$\mathbf{\Lambda}$
Delaware County, Pennsylvania MEDIA BOR PRECINCT EASTERN Election Day Voting	ł
Verity Scan S/N: S1913567012 Version: 2.7.1	
Ballot Counter: Lifetime Counter: 1	3 3
Close Polls Report Date & Time Printed: 04/22/2023 11:08 AM	
Polls are Closed	
Tally Report By Precinct	
Qt, Pcts/Splits Included:	1
Democratic Party	
MEDIA BOR PRECINCT EASTERN Justice of the Supreme Court (11) Daniel McCaffery	0
(12) Debbie Kunselman	1
Write-ins	0
Undervotes	2
Ovenintes	0

Touch Writer Shut Down p. 76

- Click the MENU button at the top of the screen to begin Close Poll procedure.
- Close Polls report will print from Touch Writer automatically.
- Print 2 Ballot Count Reports.
- 1 Close Polls Report will go in the aqua Machine Warehouse Envelope.
- 1 Ballot Count Report each will go in the pink MNI & the White Provisional Voting – Return Envelopes.
- After printing the reports, power off the TW.

PRINT THE FOLLOWING:



COMPLETE THE FOLLOWING STEPS ON THE SCANNER AND TOUCH WRITER ONCE BOTH DEVICES ARE POWERED



vDrive Removal Procedure p. 77





- ★ Put both the Scanner & Touch Writer vDrives in the white security return envelope.
- **★** Seal the envelope.
- Have ALL poll workers sign their names over the sealed envelope flap.
- ★ Place the envelope in the top clear sleeve of the gray ballot bag.
- **★** JOEs will turn this envelope in at Media





Securing the vDrives p. 77 & 84

signature of Judge of Election

anature of Minority Inspecto

(signature of Machine Operato

e of Count

- Fill out ALL 3 RETURN SHEETS exactly the same.
- Cert 1 was completed at opening.
- Certificates 2 + 3 are filled out at poll closing.
- OATH: We, the undersigned Election Officials, under penalty of perjury and/or loss of pay, certify that we followed all procedures under the law at this Election, including but not limited to certifying that no hand counts of voted/scanned ballots were performed in this precinct.

Hang completed signed sheet on Pro door or window. M visible outside Pre	and ecinct ust be cinct.	Delav 1	vare County - Municipal E Fuesday, May	Retu lectio 20, 2	rn Sheet n 025	Attach Close Polls and Write-In Tapes Here
Before opening the Verify all "Zero & Op	POLL OP r polls, record t en Polls Repo	ENING - hese corri rts" show	CERTIFICATE 1 bers from the equi zero votes cost	preert a Call wa	and the reports. rehouse if incorrect.	
ELECTION EQUIPMENT	BLUE Seal No vDrive Compa United at Pall	umber etment Closing	Serial Numl from Machi Open Polls Re	ler ne port	Lifetime Counter from Open Polls Report	
Ballot Scanner						
Touch Writer						
RED Seal # on Cage:		80	UE Seal # Back of 1	Touch V	Writes	
After closing the polls, record	POLL CU of these ounds BLUE Seal N	OSING - ns from ti umber	CERTIFICATE 2 te equipment, repo BALLOT COUR	ets and VTER	numbered list of voters. Lifetime Counter	
EQUIPMENT	Seal when Rep	ecking	from Cose P Report	olls	From Close Polls Report	
Ballot Scanner						
Touch Writer						
ern and # on Cage:		61	UE Seal # Back of	Touch	White:	
TOTAL # VOTERS: From Numbered List	\supset	the knit na Inv Ines M	mber dapitying a vo at ware crocked out o	ter frien i vid urwsi	the numbered list, id.	
Fill out at poll closing with	PAPER BALL	OT AUD lot numbe	(T - CERTIFICAT vs. Record weal run	TE 3 πbers μ	ued for the live ballots.	Notes on discrepancy or other important items:
		D	EM BALLOTS		REP BALLOTS	
Total Ballots received in c	age	PR	EPRINTED	Т	PREPRINTED	
Total Ballots printed - Tox	uch Writer			+		
Total of Unused Ballots				+		
Count remaining at poll de Total Spoiled Regular Ball	osri lota			+		
(Refer to spolled/remitted t	ballot env:)	and the same	Loumbers Brint		n danki	
Scanner Gray Ballot Bag S	ical #	urny sea	rightigers, Print	marriale	is creany.	
Contains all scanned paper	ballots					
Contains all cant provisional votes						
We, the undersigned Election Officials, under penalty of perjury and/or loss of pay, certify that we followed all procedures under the law at this Election, including but not limited to certifying that no hand counts of voted/scanned ballots were performed in this precises.						
POSITION	PRINTED	NAME	SP	GNATU	W.E	
Judge of Elections						
Majority Impector						
Minority Impector						
Machine Operator						
Oerk						

Fill Out the Return Sheet pp.79-83

POLL CLOSING - CERTIFICATE 2

After you close the polls, record these numbers from the equipment, tapes, and numbered list of voters.

ELECTION EQUIPMENT	BLUE Seal Number vDrive Compartment Seal when Repacking	BALLOT COUNTER from Machine Tape	Lifetime Counter from Machine Tape			
Verity Ballot Scanner	0005226	43	5732			
Verity TouchWriter	0005225		83			
RED Seal # on Cage: 0004824 BLUE Seal # Back of TouchWriter: 0004253						
TOTAL # VOTERS:43Record the last number displaying a voter from the numbered list, minus any lines that were crossed out and unused. (see pic 44-1=43)From numbered list of voters43						

Items needed:

- Red & Blue Security Seals used to seal equipment
- Ballot counter and lifetime counter from machine tapes
- Numbered list of voters from binder

Certificate #2

> Poll Closing pp. 80 - 81





TW Close Polls

Certificate #3

Poll Closing pp.82 - 83

Items needed:

- 1. Touch Writer Close Polls Report & Provisional Ballots from Env
- 2. Unused Ballots
- 3. Spoiled Ballots
- 4. Gray Scanner Ballot Bag Seal #
- 5. Green Tote Seal #



SEALED Green Tote & Gray Ballot Bag



- Completed provisional ballots & supplies
- Used & unused voter registration forms
- Unopened baby blue bag of Poll Books
- Lemon BOE Env & Pay Sheet



SEALED:

- ONLY scanned paper ballots
- NO notes
- Place signed & sealed white vDrive return envelope in the clear plastic sleeve

RETURN TO COUNTY

Return to County Inventory p. 84 - 85
LEMON BOE & Pink MNI Envelope

Pink

TO MINORITY INSP.

two years.

anner "Zcro report" - opening

Judge of Election Signature

Touch Writer "Zero report" - opening Signed Officer's Oath of Office - opening Fouch Writer "Ballot count report" - closin;

	City T	City Twp Boro		tion Date	
	Dist	Precinct	Month Yea	Month Date Year	
Signed Officer's Oath of C	Office—opening	Signed Affidavi	t of Voter ID — clos	ing	
		Used Statement	s of Complaint - Titl	le III	
Check Here If you have enclosed an important message that needs immediate review by The Bureau of Elections		Pay Sheet—Must be signed by all pollworkers and signed off by the Judge of Election at the bottom			
dge of Election Signature		Minority Inspec	ctor Signature		

MINORITY INSPECTOR ENVELOPE

City | Twp | Boro
Precinct

The Minority Inspector envelope must include the following documents. Seal the envelope and retain it for

Election Date

Return sheet with seanner "Tally reports attached"

Minority Inspector Signature

Ised Yellow numbered list of voters from White binde

Lemon BOE Envelope

- Pay Sheet
- Any Notes
- The Oath & Affidavit

Pink Minority Envelope

- **KEEP** for 2 years
- Sometimes called to present to the Return Board
- USED Yellow numbered list pages from the white binder

RETURN TO COUNTY

Return to County Inventory p. 86 - 87

- The Spoiled/Remitted Ballot Envelope
- Machine Warehouse Envelope
- Poll Pad(s)
- White Binder w/#'d list & Lime Poll Pad Env
- Metal Sign & Laminated Signs



- Repack equipment cage
- Include unused ballots & empty boxes!
- Seal cage with **RED** security seal

Equipment Cage with the **Spoiled/Remi** tted Ballot & Aqua **Envelopes &** the Numbered List of Voters p. 87

DROP OFF RULES AND INFORMATION p. 88

Only 2 items to be returned to Media: the sealed Green Tote and the sealed Gray Ballot bag.

- If a non-poll worker is returning the materials, they must have a signed affidavit (Call the Poll Worker Hotline at 484-460-3750 for directions)
- The vDrive Envelope will be placed in the clear sleeve on top of the gray ballot bag.
- Poll Pads are returned in the cage.
- All precincts will return materials on **ELECTION NIGHT** to the Government Center in Media.
- Only ONE person wearing the ID badge on lanyard with the keys per precinct will be admitted in the building to return materials.
- Assistance carrying the materials and carts will be available in the Third Street garage, if needed.
- Parking is also available on nearby streets and enter through the courtyard.
- An email will be sent with more details and updates.



Teleconference SUNDAY MAY 18, 2025 6:00 p.m. – 7:30 p.m. **888-999-3162**





Equipment Open House

Wednesday, April 30th 1 PM – 5 PM



Saturday, May 3rd 10 AM – 2 PM

Monday, May 5th 3:30 PM – 7 PM

Wednesday, May 14th 5:30 PM – 8:30 PM

These are not structured classes, but opportunities for hands-on experience with the equipment. The Open Houses do **NOT** count as a training class and sign-up is **NOT** required



ightarrow

The TEST will be available **Early May.** It'll be removed on MONDAY May 19th @ 9PM **delcopa.gov/pwtest**

- You must get 20 out of 25 correct (80%) to pass.
- Call the PW Hotline if you want a paper or emailed copy of the test.
- You will **NOT** be paid for training if you do **NOT** pass the test.
- Do **NOT** wait until Monday, the last day, to take the test. Give yourself some time to pass.

PICKUP DATE

JOE Kit: Election Supplies Pickup Saturday, May 17th 8:30AM to 1:30PM

- Green Tote Unsealed and contents may be reviewed and prepped in advance (except for the sealed baby-blue bag)
- Poll Pad(s) which remain sealed until Election Day
- If you cannot pick up on Saturday, call Voter Reg directly at 610-891-4659 to make other arrangements.







- Closing the doors
- Scanner & Touch Writer reports & shut down
- Removing & securing vDrives
- Filling out Return Sheets
- Packing all supplies & cage
- Returning Items to Media

Packing Up the Poll Pad



- 1. Green Case
- 2. Luggage tag
- 3. Flip Stand
- 4. Lightning to USB Cable and Power Adapter
- 5. Two (2) Stylus

- 6.18" Power Cord
- 7. Printer (cords included)
- 8. Screen Cloth
- 9. 10 voter styluses





Thank you for ensuring a safe, sound, and secure election!

Poll Worker Hotline (484) 460-3750

Delcopollworkers@co.delaware.pa.us