



DELAWARE COUNTY
REGIONAL EMS OFFICE
ANNUAL REPORT
FISCAL YEAR 2019-2020

Authority

Patrick O'Connell
oconnellp@co.delaware.pa.us

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REGIONAL SUMMARY:

(Provide a summary of the council including regional background / demographic and other information unique to individual region / county)

The Delaware County Regional EMS Office is a County Government Department that functions under the a contractual agreement with the PA Department of Health, this office provides oversight of emergency medical service activities for Delaware. County. The Delaware County Emergency Health Services Council is a partnered non-profit organization that functions in an advisory role for EMS partners.

The EHS Council has been in operations since 1973 with a diversified membership of hospitals representatives , EMS representation from EMS Agencies (ALS,BLS & QRS) , Educational Institutes , county EMA , Health organizations and Fire Service. The Board of Directors consists of six at large members and Executive Officers.

The EHS Council has the following standing committees:

Quality Improvement, Regional Medical Advisory, Communication , Education, Executive and Planning

Delaware County is the fifth most populous county in Pennsylvania, and the third smallest in area with a total of 191 square miles. The 2010 Census lists a population of 562,960 with Upper Darby home to over 82k. Delaware County is bordered by the city of Philadelphia, Chester County, Montgomery County, the States of New Jersey and Delaware.

The County has many industries within its borders. There are several companies along the Delaware River which include Monroe and Sunoco oil refineries, Boeing Helicopters, Kimberly – Clark Paper Mill, Harrah’s Casino / Racetrack, SCI Chester and Penn Terminals. SAP America and Wawa have headquarters in the county.

Transportation routes include I- 95 and I 476 along with several US and State highways. Mass transit consists of several SEPTA rail, trolley and bus routes. The AMTRAK Northeast Corridor passes thru several communities. The western portion of the Philadelphia International Airport is located within Delaware County

The Philadelphia Union MLS team have their stadium and practice facilities in Chester. Recently several PGA and LPGA tournaments were hosted in Newtown, Haverford and Springfield. The Delaware River has experienced an increased number of recreational boaters over the past few years.

The county hosts over 80 Colleges, universities, Charter Schools, elementary and secondary education institutes.

There are several Retirement communities, along with skilled nursing and rehabilitation care centers.

Currently , the 2020 Covid Crisis continues to place EMS resources to the limits on several avenues.

1. Board of Directors \ Health Council Officers

President: Bruce Egan
Vice President: James Jeffery
Treasurer: Elaine Karr
Secretary: Larry Smythe

(Please list all other members below)

<u>NAME</u>		<u>NAME</u>	
1	<u>Eileen Censullo</u>	19	<u>James Kneass</u>
2	<u>Michael Lynch</u>	20	<u>Jonathan Serbin</u>
3	<u>Al Brown</u>	21	<u>Rick Vasek</u>
4	<u>Walter Omlor</u>	22	<u>Ryan Arnold</u>
5	<u>Joseph O'Leary</u>	23	<u>Fred Harris</u>
6	<u>Chad Small</u>	24	<u>Tim Kelly</u>
7	<u>Carl Smith</u>	25	<u>Conlen Booth</u>
8	<u>William Robinson</u>	26	<u>Charles Snyder</u>
9	<u>Fred Howell, Jr.</u>	27	<u>Mike Morgan</u>
10	<u>Jim Maloney</u>	28	<u>Rich Micun</u>
11	<u>David McKeighan</u>	29	<u>Larry Worrilow</u>
12	<u>Louis Hummel</u>	30	<u>Jeff Witters</u>
13	<u>James McCans</u>	31	<u>Thomas Nauss</u>
14	<u>Bill Downey</u>	32	<u>Kerby Kerber</u>
15	<u>John Goddard</u>	33	<u>Chris Kline</u>
16	<u>Brian Zimmerman</u>	34	<u>Michael Poltrock</u>
17	<u>Keith Laws</u>	35	<u>Chris Stephano</u>
18	<u>Tom Kelly</u>	36	<u>Peter Bochanski</u>

2. Regional EMS Council Staff:

Executive Director Patrick O’Connell

<u>STAFF POSITION</u>	<u>NAME</u>
<u>EMS Education Coordinator</u>	<u>Anne Phillips</u>
<u>EMS Office Administrative Administrator</u>	<u>Sandra Burk</u> ☐
<u>EMS Certification Coordinator</u> ☐	<u>Timothy Mengel</u>
<u>EMS Program Coordinator</u> ☐	<u>Vacant</u>
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3. Regional Medical Director(s)

	<u>NAME</u>
<u>1</u>	<u>Dr Michael Dumin</u>
<u>2</u>	<u>Click or tap here to enter text.</u>

4. **Financial Statement of income and expenses:**

	Final Budget	Expended
Personnel Services	\$200,564.00	\$0.00
Consultant Services	\$5004.00	\$5000.00
Subcontracted Services	\$0.00	\$0.00
Patient Services	\$0.00	\$0.00
Equipment	\$0.00	\$0.00
Supplies	\$0.00	\$0.00
Travel	\$0.00	\$0.00
Other Costs	\$0.00	\$0.00
TOTALS	\$205,568.00	\$0.00

NOTE: THE AMOUNTS SHOWN ABOVE ARE PRELIMINARY END OF YEAR TOTALS AND NOT FINAL AUDIT AMOUNT

5. **Special Project Funding:**

Projects as determined by the Department to be appropriate and necessary for the implementation of a comprehensive statewide EMS system. The amounts listed below are included in the categorical totals shown above.

(Project Name Here)	Amount:
	\$0.00

Project Narrative:

Click or tap here to enter text.

(Project Name Here)	Amount:
	\$0.00

Project Narrative:

Click or tap here to enter text.

(Project Name Here)	Amount:
	\$0.00

Project Narrative:

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6. Regional Activities/ Organizational Management

Date of the current Comprehensive Regional EMS System Plan	Date 10/18/18
Number of Board of Director Meetings \ Health Council meetings	6
Public Education Stop-the- Bleed Events	2
Public Education CPR Events	0
Number of Legislative Inquiries or Contacts	2
Technical Assistance Request (local entities and elected officials)	6

Regional Activities/ Organizational Management Project Narrative:

Staff attends PEHSC scheduled meetings.

EHS leadership participated in public discussion with elected officials at state , county and local level regarding Senate Resolution 6

Facilitated Hands On CPR program to County employees. Program suspended due to CoVid.

Partner with County Police Organizations with Stop to Bleed type programs.

7. Continuous Quality Improvement

	Quantity
Number of Clinical Cases Reviewed by Regional QI Committee	9
Accidents Involving Ambulances / EMS Personnel Reported in the Region	4
Number of Times the Regional QI Committee Met	8

Ketamine usages are reviewed

Partner on QA review of EMD calls.

Implemented an on scene CPR Timer policy.

Remain committed to CARES data. Encourage all ALS EMS Agencies to participate with data entry.

Pilot program for mechanical CPR device equipped agencies to assist other units.

Teleconference meetings have been primary method for meeting participation due to CoVid.

Share Narcan data with County Task Force

8. Medical Direction

	Quantity
Regional Medical Advisory Committee meetings	2
Accredited Level I Trauma Centers	0

Accredited Level II Trauma Centers	1
Accredited Level III Trauma Centers	0
Accredited Level IV Trauma Centers	0
Accredited primary Stroke Centers	5
Comprehensive Stroke Centers	0
Thrombectomy Capable Stroke Centers	0
Acute Stroke-Ready Hospitals	0

Medical Direction Narrative:

Only 1 RMAC meeting has been held due to CoVid responsibilities by MAC members.

9. Systems Operations

	Quantity
Spot inspections conducted – EMS Agencies	2
Spot inspections conducted – EMS Vehicles	16
Spot inspections conducted – Continuing Education Sponsors	0
Spot inspections conducted – Education Institutes	2
Spot inspections conducted – Medical Command Facilities	2
Number of Safety Inspections Conducted	16
Number of Vehicles Inspected During Safety Inspection	16
Photo & Signatures Added to Certification Cards	286
BLS Psychomotor Examinations Conducted	9
Number of BLS Psychomotor Exam Candidates Tested.	145
ALS Psychomotor Examinations Conducted	0
Number of ALS Psychomotor Exam Candidates Tested	0
Certification Class Visits Conducted	4
Number of EMS Agency Re-Inspections Conducted	4

Number of Authorized Inquiry Reports Filed with the Bureau	0

Systems Operations Narrative:

Continue to offer BLS Psychomotor Exam re-tests during office hours.
 Facilitate Vehicle Rescue Cognitive tests
 Partnering with Thomas Wolfarth Fund in establishing Pediatric Simulation Center
 Welcomed 1 new Police based QRS Agency.

10. Emergency Preparedness Activities

	Quantity
Coalition / Task Force Meetings Attended (only EMSOF funded staff attendance)	14
Table Top Exercises Attended / Conducted	0
Full Scale / Functional Exercises Attended / Conducted	1
Special Event Plans Submitted	2
Responses / Deployments	9
Strike Team Agencies	5

Emergency Preparedness Narrative:

The Region is responsible for maintain emergency preparedness equipment located within the County. The units consist of the MSEC Trailer, POD MCI Trucks and Strike Team Equipment. Also required to participate in PA DOH Radio Checks and assist with County Surge/ MCI plan & radio system. Training of personnel in the operation of this equipment fall upon the scope of the Regional office.

The Regional Office is notified and responds to MCI Events within the County.
 The review Special Event EMS plans for EMS Agencies participating or hosting a special event.

Supported County during severe winter storms

11. Board of Director \ Health Council Meetings

DATE:	TIME	LOCATION
7/17/19	3pm	Delaware County 911 Center
9/21/19	3pm	Delaware County 911 Center
11/20/19	3pm	Delaware County 911 Center
1/16/20	3pm	Delaware County 911 Center

12. Medical Advisory Committee Meeting

DATE:	TIME	LOCATION
10/15/19	8 am	Perkins Restaurant
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13. Quality Improvement Committee Meeting

DATE:	TIME	LOCATION
11/21/19	9 am	Phone conference
2/20/20	9 am	Phone conference
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14. Regional Accomplishments:

Narrative:

Continue to participate in following committees, groups and Task Forces:

- ✓ Board Fire & Life Safety
- ✓ Hospital Zone
- ✓ Hoarder Task Force
- ✓ Southeast Regional Task Force EMS sub-committee,
- ✓ DELCO Board of Fire & Life Safety
- ✓ DELCO MCM program,
- ✓ DELCO Heroin Task Force
- ✓ DCCC Advisory Board
- ✓ All-State Career School Advisory Board
- ✓ DELCO Technical Schools Advisory Board
- ✓ DELCO MRC.

Attend BEMS meetings including Quarterly Directors, MAC, QA and program roll outs
EMSOE FY18-19 Financial Audit completed.

Welcomed new employee to Regional Office - Anne Phillips

Participate on a major recruitment project facilitated by local EMA. Program topics included leadership, women in emergency services and governmental affairs.

Participated in a training program sponsored by the Pennsylvania Association of Nonprofit Organizations.

Supports local Critical Incident Stress Management Team in training, activations and awareness.

Supported County EMA EOC Staff during events as severe weather, unrest or large events.

Facilitate medications shortages program among EMS officers Liaisons, hospital pharmacies and medical directors

Participate in operations of Federal Medical Shelter @ Glen Mills School for Covid related surge.

Facilitated Fit Testing equipment and administration for several organizations.

Assisted with various resource requests from EMS partners to County EMA during CoVid crisis

Participate in TIMS meeting on Deployment of roadway shoulder usage on Interstates.

Staff attended Everbridge and Knowledge Center training programs

EMS Office remained open at reduced staffing during Covid RED status .

Express condolences to Families of Kevin Bundy & Brad Blackman on loss. Coordinated urgent staffing during CISM deployment for respective departments.

Partnered with several key organizations on urgent CoVid related issues.

Facilitated EMS Leadership conference calls that provided daily updates and information sharing.

Participate on County Health CoVid Conference calls to represent EMS concerns

Responded to 9 MCI events within Region.

Verify transport reports of CoVid patients from Hospitals. ID ems crews that had potential exposure,

Resource for First Responders on CoVid Exposure concerns

During CoVid crisis we were lead agency to perform on wellness checks to 40 LTC. Mission was to assure LTC that resources for supplies , equipment and employee wellness were available

Shared several EMSIB to EMS Partners, highlighting IB that are sensitive to CoVid crisis.

Participated in special event planning for Upper Darby Twp Festival of Nations & Hoops Mania Event at Villanova Univ.

Participated in MCI Drill that focused on burn patients.at Widener Univ. Provides nursing student to experience this event and understand the various functions involved with an MCI.

Participated at National Night Out Police Event in Marple Twp. highlighted Hands Only CPR and Stop the Bleed programs. Along with preparedness equipment displays.

Co - sponsored an Active Threat class offered to all EMS Agencies. Continuation of training.

Assist with several Stop the Bleed type classes held for several Police organizations. Provided supplies and equipment for several sessions.

Partner for several EMS - PD agencies during notable Civil Unrest event.

Complete 23 Fatality Incident Reporting System Forms (FARS) and forward to the Pennsylvania Department of Transportation | Bureau of Maintenance and Operations.

Provide many levels of support to EMS Agencies and providers daily on issues related to access to the registry, TrainPA, EMS Agency Licensure, and Certifications by Endorsement

Collect and processes Naloxone use data by EMS. Usage reports are produced and distributed on a monthly basis.
