

# DELAWARE COUNTY REGIONAL EMS OFFICE ANNUAL REPORT

**FISCAL YEAR 2024-2025** 

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Ver 1. 18 July 2025

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### **REGIONAL SUMMARY:**

(Provide a summary of the council including regional background / demographic and other information unique to individual region / county)

Delaware County is the fifth most populous county in Pennsylvania, and the third smallest in area with a total of 191 square miles. The 2010 Census lists a population of 576,830 with Upper Darby home to over 82k. Delaware County is bordered by the city of Philadelphia, Chester County, Montgomery County, the States of New Jersey and Delaware.

The County has many industries within its borders. There are several companies along the Delaware River which include Monroe and Sunoco oil refineries, Boeing Helicopters, Kimberly – Clark Paper Mill, Harrah's Casino / Racetrack, SCI Chester and Penn Terminals. SAP America and Wawa have headquarters in the county.

Transportation routes include I- 95 and I 476 along with several US and State highways. Mass transit consists of several SEPTA rail, trolley and bus routes. The AMTRAK Northeast Corridor passes thru several communities. The western portion of the Philadelphia International Airport is located within Delaware County

The Philadelphia Union MLS team have their stadium and practice facilities in Chester. Villanova University is located in Radnor. The Delaware River has experienced an increased number of recreational boaters over the past few years.

The county hosts over 80 Colleges, universities, Charter Schools, elementary and secondary education institutes.

There are several Retirement communities, along with skilled nursing and rehabilitation care centers.

# 1. Board of Directors \ Health Council Officers

President: Brian Zimmerman

Vice President: Carl Smith

Treasurer: Colan Booth

Secretary: Michael Dienano

(Please list all other members below)

	NAME		NAME
1	Adam Scull	19	Pete Bochanski
2	Allen Reeves	20	Al Davies
3	Anthony Rambo	21	Shawn Savering
4	Bruce Chew	22	J Bull
5	William Cairns	23	Charles Synder
6	Robert Vasak	24	Jon Stewart
7	Kirby Kerber	25	Deb Armstrong
8	Chris Smith	26	Nick Horn
9	Fred Howell, Jr.	27	John Moletteri
10	Dan Cuddhy	28	Kerby Kerber
11	David McKeighan	29	James Booth
12	Louis Hummel	30	Chris Stephano
13	James McCans	31	Tom Kelly
14	Bill Downey	32	Kelly Sweeney
15	John Goddard	33	Mike Poltrack
16	Jamie Sweeney	34	Ron Berardocco
17	Keith Laws	35	Mike Moretti
18	Mike Ellis Jr	36	J P Shirley

# 2. Regional EMS Council Staff:

# **Executive Director** Patrick O'Connell

STAFF POSITION	NAME
EMS Education Coordinator	Rose Evans
EMS Office Administrative Administrator EMS Certification	Collen Moore
Coordinator	Dwayne Wallace
EMS Program Coordinator	Vacant
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# 3. Regional Medical Director(s)

	NAME	
1	Dr Michael Dumin	
2	Click or tap here to enter text.	

# 4. Financial Statement of income and expenses:

	Final Budget	Expended
Personnel Services	\$164,861.60	\$164,551.36
Consultant Services	\$0.00	\$0.00
Subcontracted Services	\$4,725.00	\$4,450.00
Patient Services	\$0.00	\$0.00
Equipment	\$0.00	\$0.00
Supplies	\$4,104.75	\$2,183.54
Travel	\$0.00	\$0.00
Other Costs	\$22,785.00	\$6,742.96
TOTALS	\$196,476.68	\$177,927.86

**NOTE:** THE AMOUNTS SHOWN ABOVE ARE PRELIMINARY END OF YEAR TOTALS AND NOT FINAL AUDIT AMOUNT

# 5. Special Project Funding:

Projects as determined by the Department to be appropriate and necessary for the implementation of a comprehensive statewide EMS system. The amounts listed below are included in the categorical totals shown above.

	Amount:
(Project Name Here)	\$0.00
Project Narrative:	•
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	Amount:
(Project Name Here)	\$0.00
Project Narrative:	
Click or tap here to enter text.	
	Amount:
(Project Name Here)	\$0.00
Project Narrative:	
Click or tap here to enter text.	

### 6. Regional Activities/ Organizational Management

Date of the current Comprehensive Regional EMS System Plan	
Number of Board of Director Meetings \ Health Council meetings	
	0
Public Education CPR Events	2
Number of Legislative Inquiries or Contacts	
Technical Assistance Request (local entities and elected officials)	

Regional Activities/ Organizational Management Project Narrative:

- > Staff attends PEHSC scheduled meetings
- > Participated in Board Fire & Life Safety meetings.
- > Fire & EMS Chief's Advisory Board
- Participated in Hospital Zone meeting
- ➤ Participating in SEPA Task force meetings
- > DOH EMS meetings including Quarterly Directors, MAC, QA and program roll outs
- ➤ Health Care Coalition Committee member
- > Southeast Regional Task Force EMS sub-committee member
- ➤ DELCO Board of Fire & Life Safety committee member
- ➤ Behavioral Research Group Narcan usage data.
- **▶** DELCO Safe Schools Summits
- > Participated in Community Health related exhibitions

### 7. Continuous Quality Improvement

	Quantity
Number of Clinical Cases Reviewed by Regional QI Committee	264
Accidents Involving Ambulances / EMS Personnel Reported in the Region	7
Number of Times the Regional QI Committee Met	2

- ➤ All meetings were virtual accommodations
- All licensed EMS Agencies are required to complete QA Surveys based on level of service.
- > ALS services report SCA thru CARES program.
- Any qualified ALS must comply with reporting requirements for administration of Ketamine and Etomidate.
- > BLS services are required complete surveys on optional interventions and when required per protocol.
- ▶ Penn Dot Fatal Accident Reports 27 Cases are reviewed by the Committee in conjunction with the EMS Agency Medical Director
- Review each reported EMS unit accident or personnel injury.
- > Performs random audits of Protocol compliance for regional EMS practitioners.
- Monthly audit of EMS agency PCR submissions.
- Air Medical flights are evaluated for protocol compliance
- Continues to participate in statewide MAC meetings and conference calls.
- Completed 3 Bureau of EMS authorized investigations.
- Child Death Review Group

### 8. Medical Direction

	Quantity
Regional Medical Advisory Committee meetings	
Accredited Level I Trauma Centers	0
Accredited Level II Trauma Centers	0
Accredited Level III Trauma Centers	0
Accredited Level IV Trauma Centers	0
Accredited primary Stroke Centers	2
Comprehensive Stroke Centers	0
Thrombectomy Capable Stroke Centers	
Acute Stroke-Ready Hospitals	

### Medical Direction Narrative:

- > During this reporting period, 1 on-site Medical Command Facility Inspections were conducted.
- Monitor EMS impact of Crozer Health closing services within Region
- > Closure of Comprehensive Stroke Center at Crozer Hospital Emergency Dept.
- Currently 76 Medical Command Physicians in Region
- ➤ Partnered with the PSAP ,Hospital Zone Committee and EMS Regional Council with implementation of region wide electronic portal Service Capabilities and Emergency Dept status is available to all hospital and EMS partners.
- > Increased transports to out of state hospitals due to Crozer Health closure

# 9. Systems Operations

	Quantity
Spot inspections conducted – EMS Agencies	4
Spot inspections conducted – EMS Vehicles	43
Spot inspections conducted – Continuing Education Sponsors	1
Spot inspections conducted – Education Institutes	4
Spot inspections conducted – Medical Command Facilities	0
Number of Safety Inspections Conducted	47
Number of Vehicles Inspected During Safety Inspection	43
Photo & Signatures Added to Certification Cards	40
BLS Psychomotor Examinations Conducted	9
Number of BLS Psychomotor Exam Candidates Tested.	320
ALS Psychomotor Examinations Conducted	0
Number of ALS Psychomotor Exam Candidates Tested	0
Certification Class Visits Conducted	9
Number of EMS Agency Re-Inspections Conducted	22
Number of Authorized Inquiry Reports Filed with the Bureau (	
	<u> </u>

Systems Operations Narrative:

- ➤ Continue to offer BLS Psychomotor Exam re-tests during office hours.
- Education Institute Coordinators meeting -4
- Services at Regional Office 294
- Conduced psychomotor re-tests at EMS Office 28
- Con Ed Class Approved 183
- ➤ AEMT Program 0
- ➤ EMT Programs held- 9
- Paramedic Programs held- 1
- ➤ EMS Instructor Programs 2
- Basic Rescue Programs -3
- > Technical Rescue 13
- ➤ Haz Mat Classes = 31
- Facilitated the Re licensure process and on-site Inspection for Agencies.
- New vehicle inspections conducted on 34units
- ➤ Temporary vehicle requests 17

- ➤ Amendments without inspections
- ➤ New Agency 1
- ➤ Currently there are 35 EMS Agencies 12 ALS, 20 BLS, 3 QRS, 2 Swiftwater & 1 Rescue.
- Currently 2025 EMS providers in Region.

**EMR 29** 

EMT 1376

Advanced EMT 17

Paramedic 315

Pre Hospital RN's 74

Pre Hospital Physicians 7

EMS-Instructor -

EMSVO only 120

Admin Access - 5

- ➤ Processed for reregistration.-334
- Processed providers via Certification by Endorsement.- 40
- Processed providers via Initial Certification -
- ➤ Clinical continuing education credits to 2,281 EMS practitioners thru 183 classes
- EMSVO continuing education credits to 398 EMS practitioners thru 60 classes

### 10. Emergency Preparedness Activities

	Quantity
Coalition / Task Force Meetings Attended (only EMSOF funded staff attendance)	10
Table Top Exercises Attended / Conducted	2
Full Scale / Functional Exercises Attended / Conducted	1
Special Event Plans Submitted	2
Responses / Deployments	4
Strike Team Agencies	3

Emergency Preparedness Narrative:

- ➤ The Region is responsible for maintain emergency preparedness equipment located within the County. The units consist of the MSEC Trailer, POD MCI Trucks and Strike Team Equipment. Also required to participate in PA DOH Radio Checks and assist with County Surge/ MCI plan & radio system. Training of personnel in the operation of this equipment fall upon the scope of the Regional office.
- The Regional Office is notified and responds to MCI Events within the County.
- ➤ The review Special Event EMS plans for EMS Agencies participating or hosting a special event.
- Supported County during severe weather events.
- Provide guidance and technical support to our regional PSAPs.
- > Regional MCI Plan reviewed

# 11. Board of Director \ Health Council Meetings

DATE:	TIME	LOCATION
7/17/24	3pm	Delaware County 911 Center
9/18/24	3pm	Delaware County 911 Center
11/20/24	3pm	Delaware County 911 Center
1/15/25	3pm	Delaware County 911 Center
3/19/25	3pm	Delaware County 911 Center
5/21/25	3pm	Delaware County 911 Center

# 12. Medical Advisory Committee Meeting

DATE:	TIME	LOCATION
9/12/24	8 am	Virtual Meeting
3/13/25	8 am	Virtual Meeting
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# 13. Quality Improvement Committee Meeting

DATE:	TIME	LOCATION
8/15/24	9 am	Phone conference
11/21/24	9 am	Phone conference
2/20/25	9 am	Phone conference
5/15/25	9 am	Phone conference

### 14. Regional Accomplishments:

### Narrative:

- > FY23-24 Financial Audit completed.
- > DCTS Day in the Life program
- DCCC Advisory Board
- DELCO Technical Schools Advisory Board
- Fit Testing kits made available for EMS Agencies and other Healthcare Partners
- Support local Critical Incident Stress Management Teams
- Participate during National Night Out
- > Support County EMA during severe events
- Facilitated municipalities with EMS specific concerns on EMS operations, regulations and protocols
- Participate on EMS Industry Partnership
- Participating in ALS Dispatch meetings
- Supported new P25 radio system contract awarded,
- > PPE kits available
- Participating in ILS Dispatch meetings
- Participate County Haz Mat Team .
- ➤ Audit personnel roster for Protocol compliance
- Hosting Licensure Class
- > The Council assisted multiple municipalities with EMS specific concerns and or in the provision of education on EMS operations and deployment
- ➤ The Council completes quarterly audits of Protocol compliance.
- > Implemented Lucas device program
- Narcan distribution program partnered with County Health Dept.
- ➤ EMS Contingency Plan for lapsed ALS coverage 90 day

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