

# **DELAWARE COUNTY QUICK RESOURCE GUIDE**

# COSA (Services for the Aging)

Connecting and empowering the County's older residents (ages 60+) through services that support their health and well-being. Popular services and programs provided or facilitated by COSA include: In-Home/Long Term Care Services (personal care, home delivered meals, caregiver support, and much more), 8 COSA-funded senior centers), free wellness programs, and the annual Senior Games!

Office Hours: Monday - Friday, 8:30 a.m. - 4:30 p.m.

Phone: (610) 490-1300 or (800) 416-4504

Website: delcopa.gov/cosa / Email: COSA@co.delaware.pa.us

# **District Attorney's Office**

The mission of the Delaware County District Attorney's Office is to protect the community through the fair and ethical pursuit of justice, to safeguard the rights of the victims of crime, and the rights and reputations of the innocent, through the professional prosecution those who violate our laws and by working with law enforcement and community leaders to improve Delaware County.

Office Hours: Monday - Friday, 8:30 a.m. - 4:30 p.m.

Main DA Office (610) 891-4161 / Report a Crime: (610) 891-4700

Website: delcopa.gov/da

# **Diversity, Equity, and Inclusion**

The County's newest office, providing critical leadership to dismantle the historic and contemporary barriers that prevent all members of our community from accessing opportunities and experiencing safe and healthy communities. How? Through the cultivation of strategic partnerships and education of internal and external stakeholders to ensure equity is considered in all aspects of our operations.

Office Hours: Monday - Friday, 8:30 a.m. - 4:30 p.m. Phone: (484) 460-1635 / Email: inclusion@co.delaware.pa.us

Website: delcopa.gov/inclusion

# **Elections Department**

Delaware County elections are conducted through the combined efforts of the Board of Elections and three County departments, including the Bureau of Elections, Voter Registration, and Voting Machines. These organizations work diligently to ensure that elections are run efficiently and accurately and that the electoral process is both transparent and in accordance with the law.

Office Hours: Monday - Friday, 8:30 a.m. - 4:30 p.m. Phone: (610) 891-VOTE / Email: DelcoElection@co.delaware.pa.us

Website: delcopa.gov/vote

# **Emergency Services**

Emergency Services operates the County's 911 communications center, coordinates emergency management plans for the County's 550,000+ residents, 65 fire departments, 42 police departments and 31 emergency medical providers, and provides a wide variety of public services to augment and support first responders and the public. Sign up for Delco Alerts for emergency texts, emails, and phone messaging.

Office Hours: Monday - Friday, 8:30 a.m. - 4:30 p.m.

Phone: (610) 565-8700

Website: delcopa.gov/emergency / Delco Alerts: delcopa.gov/delcoalert

# **Health Department**

The Health Department promotes, protects and assures conditions for optimal health for all residents of Delaware County through leadership, prevention, response, and partnership with the community. Priorities include education, safe and affordable housing, green space, nutrition, walkable streets, access to quality healthcare, racial justice, and more.

Office Hours: Monday - Friday, 8:30 a.m. - 4:30 p.m. Wellness Line: (484) 276-2100 (or DelcoWellness@co.delaware.pa.us)

Website: delcopa.gov/health

#### **Human Services**

The Department of Human Services is responsible for the delivery of coordinated human services and for establishing an administrative structure encompassing services to children, youth, adults, and families with special needs. Services are provided to address mental health issues, intellectual disabilities, drug and alcohol dependencies, affordable daycare, homelessness, child welfare, and more.

Office Hours: Monday - Friday, 8:30 a.m. - 4:30 p.m.

Phone: (610) 713-2115 / Email: humanservices@delcohsa.org

Website: delcopa.gov/dhs

# **Judicial Support**

The office serves as the Prothonotary & Clerk of Court for the County and the filing office for all civil and criminal matters, including appeals from Magisterial Courts and Protection from Abuse. it is responsible for posting and return of bail, summary appeals and appeals to all appellate courts, and the office serves as the County's passport agency and provides notarial registrations and naturalization records.

Office Hours: Monday - Friday, 8:30 a.m. - 4:30 p.m.

Phone: (610) 891-4370 / E-filing email: delcoefile@co.delaware.pa.us

Website: delcopa.gov/ojs

# **Medical Examiner's Office**

The Medical Examiner's Office provides accurate, timely, dignified, compassionate and professional forensic investigative services for the families of decedents who die in Delaware County, through advanced technology, education, consultation and research with local and national medical, legal, academic and law enforcement communities. Records can be obtained online or via email.

Office Hours: Monday - Friday, 8:30 a.m. - 4:30 p.m. Phone: (610) 891-5953 / Fax: (610) 891-2706

Website: delcopa.gov/meo / Email: DELCOMEO@co.delaware.pa.us

# **Parks and Recreation**

The department maintains almost a thousand acres of park land throughout the county, providing residents with scenic nature trails, picnic groves, playgrounds, cross country running, and athletic fields for multiple sports. A popular concert series is held in Rose Tree Park each summer from June through August, and handles permit requests, available on the website, for large-scale public events.

Office Hours: Monday - Friday, 8:30 a.m. - 4:30 p.m.

Phone: (610) 891-4663 / Email: DelcoParks@co.delaware.pa.us

Website: delcopa.gov/parks

### **Public Relations**

The office is responsible for maintaining the lines of communication between Delaware County government, its employees and the public, and responds to both public and media inquiries regarding County government activities, services, and programs, and processes requests for interviews, press conferences, rallies, and other events while producing messaging for social media, the web, and other platforms.

Office Hours: Monday - Friday, 8:30 a.m. - 4:30 p.m.

Phone: (610) 891-4943 / Email: delcopr@co.delaware.pa.us

Website: delcopa.gov/pr

# **Register of Wills**

The office presides over civil matters relating to will contests, such as matters involving testamentary capacity, undue influence, and fraud, and provides a variety of services for residents related to probate and wills, marriage licenses, inheritance taxes, adoptions, birth and death certificates, etc., and maintains an online system for searching for, and ordering copies of, probated estates and marriage records.

Office Hours: Monday - Friday, 8:30 a.m. - 4:00 p.m.

Phone: (610) 891-4400 / Fax: (610) 891-4812

Website: delcopa.gov/row / Email: RegOfWills@co.delaware.pa.us

# **Sheriff's Office of Delaware County**

The office is dedicatesd to enhancing the quality of life through the rendering of professional governmental services to the courts and the community. The Sheriff and his deputies may make arrests for on-view violations of the law and breeches of the peace, and works daily to provide courtroom security, prisoner transportation, service of civil and real estate processes, as well as the service of court warrants.

Office Hours: Monday - Friday, 8:30 a.m. - 5:00 p.m.

Phone: (610) 891-4296 Website: delcopa.gov/sheriff

### **Treasurer's Office**

The office's responsibility is to protect and maintain the fiscal integrity and financial solvency of the Delaware County government. The Treasurer's Office provides tax collection, revenue collection, and license sales and services to Delaware County residents so they can comply with tax obligations and licensing requirements. The Tax Claim, Tax Assessment, Self-Tax departments report to the Treasurer.

Office Hours: Monday - Friday, 8:30 a.m. - 4:30 p.m.

Phone: (610) 891-4273 / Fax: (610) 891-4883

Website: delcopa.gov/treasurer

# **Sustainability Office**

The office is responsible for making Delaware County more sustainable and more resilient to the effects of climate change through the examination of government operations, engagement with the community, and interaction with the new Sustainability Commission with an immediate goal of developing long-term Sustainability, Zero Waste, and Climate Action Plans and other operational efficiencies.

Office Hours: Monday - Friday, 8:30 a.m. - 4:30 p.m.

Phone: (610) 891-4161 / Email: SustainDelco@co.delaware.pa.us

Website: delcopa.gov/sustainability

### **Veterans Affairs**

The office is honored to serve veterans and their families with dignity, respect and a commitment to excellence. Its mission is to increase awareness of the benefits available to Delaware County veterans and their dependents, provide the advice and assistance to secure these benefits, and act as an advocate so that veterans and their families receive all the benefits to which they are entitled.

Office Hours: Monday - Friday, 8:30 a.m. - 4:30 p.m.

Phone: (610) 891-4646 / Email: DelcoVA@co.delaware.pa.us

Website: delcopa.gov/va

# **Notable Non-Governmental Agencies in Delaware County**

### **Delaware County Commerce Center**

The Delaware County Commerce Center is an award-winning agency spurring economic development in Delaware County, serving as an umbrella organization for the administration of various economic development boards and authorities, including the Delco Economic Development Oversight Board, the Delco Industrial Development Authority, and the Delco Redevelopment Authority.

Phone: (610) 566-2225 Email: info@delcopa.org

Website: https://www.delcopa.org/

### **Delaware County Chamber of Commerce**

The Delaware County Chamber of Commerce strives to promote the continuous improvement of the common good and the quality of life in Delaware County and the regional community through the pursuit of new business; the cultural, social, and economic education of our citizens; and by providing accurate and timely assistance to the business community.

Phone: (610) 565-3677

Email: info@delcochamber.org

Website: https://www.delcochamber.org/

# **The Foundation for Delaware County**

The Foundation for Delaware County partners with others to lead initiatives and programs that address the issues and challenges faced by Delaware County and its people. Through smart philanthropy and informed decision-making, the Foundation invests with confidence in effective nonprofit organizations that align with its mission of improving the well-being of the county's diverse residents.

Phone: (610) 744-1010

Email: info@delcofoundation.org Website: https://delcofoundation.org/

# Visit Delco, PA!

Visit Delco, PA, is the official tourism agency for Delaware County. Its mission is to drive the economic vitality of Delaware County, Pennsylvania, as a dynamic tourism destination by promoting the abundance of diverse experiences available in the County, and shed light on the region as a welcoming place for people to visit, meet, stay, and play.

Phone: (610) 565-3679

Email: contact@visitdelcopa.com Website: https://visitdelcopa.com

# **Helpful Reminders & Services Available to Delaware County Residents**

# Applying for County Employment

Visit delcopa.gov/jobs for an up-to-date listing of open positions. Applications can be submitted online.

### Sign up for Delco Alerts

Receive emergency notification alerts covering severe weather, public health concerns, and more. Sign up at delcopa.gov/delcoalert.

### **Boards, Commissions, and Appointments**

Openings to various boards, commissions, and appointed positions are publicly available at www.delcopa.gov/clerk/boards.html

#### Register to Vote & Vote-by-Mail Ballot Applications

Need to register to vote? Unsure of your registation status? Want to vote with a mail-in or absentee ballot? Visit delcopa.gov/vote.

# Sign Up for the Delaware County Weekly Newsletter

Sign-up to receive the Delaware County Weekly, our weekly email-based newsletter sent each Friday, at delcopa.gov/newsletter.

#### Your Right to Know

The County provides a number of ways to request public records. Visit delcopa.gov/openrecords for information.

### **COVID-19 Vaccination and Testing Information**

Visit delcopa.gov/covid for information on COVID-19 vaccinations, including locations and eligibility, and updated testing resources.

#### **Domestic Abuse Hotlines**

National Domestic Violence Hotline 1-800-799-SAFE Domestic Abuse Project Hotline: (610) 565-4590



# **Delaware County Council**

Delaware County Council holds regular meetings on the 1st and 3rd Wednesday of each month at 6 p.m. on the 1st Floor of the Government Center Building at 201 W. Front St., Media PA, 19063.

Meetings are open to the public and available for viewing online at www.delcopa.gov/council/meetings.html.

Council: Dr. Monica Taylor (Chair), Elaine Paul Schaefer (Vice Chair), Kevin M. Madden, Christine A. Reuther, Richard R. Womack, Jr.

