

Warden's Report
October 2023

Warden Laura Williams reported the following:

Monthly Statistics –September 2023:

- Current population: as of 10/10/23:1,165 incarcerated persons (decrease of 52 from last month's meeting)
- Weekender Program:
 - There were 16 Weekender participants in September
 - 14 of the 16 were "first timers"
 - 5 were female
- Total commitments in September: 505 (last month was 587)
- Total discharges in September: 534 (last month was 659)
- Recreation -There was one instance when full recreation was not provided
- 9/14/23: 2nd Shift – Unit 7D modified recreation

Point in Time: Census Snapshot: September 1, 2023, at 1200 hours:

	9/1/2023
Total	1222
Total Male	1087
Percentage Male	88.95%
Total Female	135
Percentage Female	11.05%
Total Sentenced	181
Sentenced Males	157
Sentenced Females	24
Percentage Sentenced	14.81%
Total Pre-Trial	1041
Percentage Pre-Trial	85.19%

Behavioral Health Statistic:

Future tracking will include SMI (Serious Mental Illness) as well as Restoration to Competency. SMI is defined as one or more mental, behavioral, or emotional disorders resulting in serious functional impairment. SMI includes major depression, schizophrenia, bipolar disorder, obsessive compulsive disorder (OCD), panic disorder, post-traumatic stress disorder (PTSD) and borderline personality disorder.

Major Incidences:

There were no major incidents to report in September.

Restoration to Competency Program:

- Program is in its 3rd week of development with on-site staff providing services predominately to males housed on Unit 10A
- A stakeholder meeting was held with other criminal justice partners to discuss processes, referrals, and communication strategies on Friday, October 6th
- Infancy stages and data will be maintained to demonstrate outcomes from the program efforts

Medications for Opioid Use Disorder:

As of Tuesday, October 10th there were 135 patients enrolled in Medication Assisted Treatment which is 11.59% of the current population. There were 107 individuals on Buprenorphine; 21 on Sublocade and 7 incarcerated persons on Methadone. This is an increase of 16 from last month.

Training Academy and Staffing:

Class 0823-A (15 full time Correctional Officers) completed their academy and were sworn in by Honorable Judge Durham on Friday, September 29th. A new class began on Monday, September 18th with 20 anticipated graduates. The next graduation is scheduled for October 27th.

Employee of the Month:

October Employees of the month: Correctional Officer Bryant Wilmer; Substance Use Counselor Bernard Burno and Lieutenant Saleem Jones. Incentives include parking in the employee of the month designated space, recognition amongst staff and a certificate.

Promotion:

Congratulations to Natalie Harper who was selected and accepted a promotion to Senior Records Technician. Natalie will assume this role beginning Monday, October 16th

Seeking Additional Employees:

There will be a hiring event scheduled from 10 am – 3 pm on Tuesday, October 24th at 360 N. Middletown Road, Media PA. George W. Hill is looking to fill the following full-time positions as soon as possible:

Security Personnel:

- Correctional Officer (\$24/hour) with paid training academy (6 weeks)
- Sergeants (\$26.50/hour)
- Lieutenant (\$28.00/hour)
- Locksmith/Key & Tool Control Coordinator
- Sanitation Crewman

Records and Booking:

Records Technician

Internal Affairs:

Investigator

Administration:

Deputy Warden of Security & Training Operations
Contract Compliance Monitor

Human Resources:

Human Resources Manager
Labor Relations Generalist

Programs & Support:

Wellness Instructors
Case Managers

2023 Goal Setting:

Employment/Staffing:

- Increase retention/decrease attrition
- Reduce vacancy rates
- Development of on-boarding and training for “non-security” roles
- Cross training opportunities with other county jail facilities

Facility:

- Development of Training/Firearms Facility

Technology:

- Establishment of WiFi infrastructure in facility for enhanced technology and efficiency of process
- Executing contract with GuardianRFID and implementing facility wide use of monitoring technology
- Camera surveillance

Budget:

- Increase sustainability by finding alternative funding/revenue sources to support program expansion as well as operational needs

Training:

- Enhance the documentation/tracking/control of all completed trainings

2023 Goal Progress:

Employment/Staffing:

- Continue investments in professional development of employees
- PCCA- October 1st – October 4th (Deputy Warden Mastroddi and Major Pleasant had attended)
- 32nd Military Attorney Conference – October 5th – October 6th (Warden Williams was a panelist)
- PPWA – October 25th – October 27th (Warden Williams, Chief Deputy Warden Smith and Major Leach will be in attendance)

Technology:

- Executing a contract with GuardianRFID and implementing facility wide use of monitoring technology
- Ongoing partnership – finalizing determination of hard tag placement to progress

Visitation Updates:

Effective Monday, September 11th the in-person visitation schedule has been increased to include 1-hour visits. Previously it was limited to 30-minute visits. There are also morning and afternoon options available for each housing unit. Special thanks to Officer Motley, Officer Jones and Program and Reentry Administrator Kelly Shaw for their help and support in tracking data. Since September 11th there were 174 visits scheduled with 150 visits present. There were also 252 visitors scheduled with 203 visitors present.

Cost Recovery Items –September 2023:

Processing Fee	\$16,521.08	\$178,304.26
Damage to Prison Property	\$276.52	\$4,847.60
Medical Visits	\$431.94	\$5,661.75
Postage	\$26.60	\$28.34
Total Funds Recovered	\$17,256.14	\$188,841.95
Deposited to Inmate Welfare (under \$1.00)	\$6.21	\$40.58
Vending Commissions	\$2,409.92	\$24,839.33
Balance of Inmate Welfare Fund as of 7/31/2023	\$3,810,056.29	

Deputy Warden Dele Faly presented the 3rd Quarter Review Highlights:

- Implementation of Return to Competency Program at George W. Hill
- Increase Psychoeducation to include parenting, relationships, job readiness and life skills
- The In2Work program is offered by Aramark. In2Work graduation was on August 16th with an 80% or better passing rate
- The Fatherhood Program graduated on Monday, August 14th
- There has been increased Religious Services with sacrament of reconciliation, protestant services and monthly mass
- Increased services for youthful offenders in partnership with Child and Family Focus Organization
- Increased partnership with West Chester University and Neumann University for the internship program
- Increased community engagement with stakeholders for ease of re-entry and re-entry integration
- Office of the Public Defender has increased their physical presence in the institution and willingness to meet with individuals who have complex needs
- Ongoing progress toward a collaborative effort with CJAB representatives to work with PHMC (Public Health Management Corporation) for re-entry support
- Participating in re-entry meetings with Probation, Diagnostic Services, Human Services and George W. Hill Correctional Facility for enhanced re-entry partnerships
- Enhanced partnerships with Delaware County Adult Probation and Parole with all class management team to collaborate on incarcerated individuals who are in custody for technical violations to support their reintegration
- Enhanced volunteer service process with an application
- Exceeded the 2022 GED goal. Currently there are 68 incarcerated persons who have earned their GED
- Congratulations to Academic Instructor Jillian Caspary who not only graduated with her master's degree in education, but also secured her instructional II certification of continued education

Substance Use:

The Prison Reentry Program PREP (I and II) had 383 participants, including 173 new enrollments. There were 84 incarcerated persons who had participated in AA classes. There were 135 enrolled in Anger Management and 6 enrolled in Behavioral Modification.

Grievances:

As of September 2023, 100% of the facility has been converted to an electronic request/grievance system. The population is responding well to the system and appreciates the increased communication with staff. The system allows the population to initialize a request to any department through their tablet. If the population needs additional information from their request, it is moved to a grievance which requires a supervisory response.

Reentry and Program Administrator Kelly Shaw provided the following updates:

The 4th college course with Delaware County Community College began last week with 11 incarcerated learners enrolled. Of the 11 enrollments, 7 individuals had earned their GED at George W. Hill Correctional Facility. The college course is funded through the Second Chance Pell Grant.

The Pennsylvania Customer Service Certification Course was enhanced on Monday, October 9th. In the past the certification was incorporated into the First Step Program. Due to increased interest, there is a two-week workshop to earn certification. Currently there are 18 incarcerated learners enrolled in the workshop.

The Programs Department is promoting voter registration and mail in ballot requests among the incarcerated population. Case Management will be spearheading this effort as they have in the past. Weekly reminders are sent to the population via the tablet. Year-round voter registration forms are available in the Law Library.