



DELAWARE COUNTY REGIONAL EMS OFFICE ANNUAL REPORT

FISCAL YEAR 2025-2026

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REGIONAL SUMMARY:

(Provide a summary of the council including regional background / demographic and other information unique to individual region / county)

Delaware County is the fifth most populous county in Pennsylvania, and the third smallest in area with a total of 191 square miles. The 2010 Census lists a population of 576,830 with Upper Darby home to over 82k. Delaware County is bordered by the city of Philadelphia, Chester County, Montgomery County, the States of New Jersey and Delaware.

The County has many industries within its borders. There are several companies along the Delaware River which include Monroe and Sunoco oil refineries, Boeing Helicopters, Kimberly – Clark Paper Mill, Harrah's Casino / Racetrack, SCI Chester and Penn Terminals. SAP America and Wawa have headquarters in the county.

Transportation routes include I- 95 and I 476 along with several US and State highways. Mass transit consists of several SEPTA rail, trolley and bus routes. The AMTRAK Northeast Corridor passes thru several communities. The western portion of the Philadelphia International Airport is located within Delaware County

The Philadelphia Union MLS team have their stadium and practice facilities in Chester. Villanova University is located in Radnor. The Delaware River has experienced an increased number of recreational boaters over the past few years. Recently a cruise ship terminal began weekly departures.

The county hosts over 80 Colleges, universities, Charter Schools, elementary and secondary education institutes.

There are several Retirement communities, along with skilled nursing and rehabilitation care centers.

The Region experienced the closure of Crozer Health System which impacted emergency medical care on many levels. The Health System caused the loss of 4 hospitals that included the Regions only Trauma, Burn Center and Behavioral Health. The Health System provided all levels of EMS service to 48% of the County.

1. Board of Directors \ Health Council Officers

President: Brian Zimmerman

Vice President: Carl Smith

Treasurer: Mike Diieno

Secretary: Conlen Booth

(Please list all other members below)

NAME		NAME	
1	<u>Adam Scull</u>	19	<u>Pete Bochanski</u>
2	<u>Allen Reeves</u>	20	<u>Al Davies</u>
3	<u>Anthony Rambo</u>	21	<u>Mike Ellis , jr</u>
4	<u>Bruce Chew</u>	22	<u>J Bull</u>
5	<u>Joseph O’Leary</u>	23	<u>Jon Stewart</u>
6	<u>William Carines</u>	24	<u>Deb Armstrong</u>
7	<u>Chris Smith</u>	25	<u>Nick Horn</u>
8	<u>Dan Cuddy</u>	26	<u>James Booth</u>
9	<u>Fred Howell, Jr.</u>	27	<u>Chris Stepano</u>
10	<u>James Mccans</u>	28	<u>Tom Kelly</u>
11	<u>David McKeighan</u>	29	<u>Kelly Sweeney</u>
12	<u>Louis Hummel</u>	30	<u>Mike Poltrack</u>
13	<u>John Goddard</u>	31	<u>Ron Beradocci</u>
14	<u>Bill Downey</u>	32	<u>Mike Moretto</u>
15	<u>John Goddard</u>	33	<u>J P Shirley</u>
16	<u>Jamie Sweeney</u>	34	<u>Pat Glynn</u>
17	<u>Keith Laws</u>	35	<u>Mike Johnson</u>
18	<u>Mindy Price</u>	36	<u>Bruce Egan</u>

2. Regional EMS Council Staff:

Executive Director

Patrick O'Connell

STAFF POSITION	NAME
EMS Education Coordinator	Rose Evans
EMS Office Administrative Administrator	Colleen Moore
EMS Certification Coordinator	Dwayne Wallace
EMS Program Coordinator	Vacant
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3. Regional Medical Director(s)

	NAME
1	Dr Greg Casey
2	Click or tap here to enter text.

4. **Financial Statement of income and expenses:**

	Final Budget	Expended
Personnel Services	\$159,613.00	\$160,325.82
Consultant Services	\$121,932.72	\$105,538.22
Subcontracted Services	\$0.00	\$0.00
Patient Services	\$0.00	\$0.00
Equipment	\$0.00	\$0.00
Supplies	\$14,762.91	\$2,882.63
Travel	\$3000.00	\$969.98
Other Costs	\$23,924.59	\$2,331.25
TOTALS	\$323,233.21	\$272,047.90

NOTE: THE AMOUNTS SHOWN ABOVE ARE PRELIMINARY END OF YEAR TOTALS AND NOT FINAL AUDIT AMOUNT

5. **Special Project Funding:**

Projects as determined by the Department to be appropriate and necessary for the implementation of a comprehensive statewide EMS system. The amounts listed below are included in the categorical totals shown above.

Airway Management	Amount:
	\$43,605.73

Project Narrative:

Allowed purchase of CPAP , pulse ox and video laryngoscopes

Patient Lifting & Moving	Amount:
	\$17,327.11

Project Narrative:

Patient lift assist kits

EKG – IV pumps	Amount:
	\$39,955.38

Project Narrative:

12 lead EKG implementation for BLS

6. Regional Activities/ Organizational Management

Date of the current Comprehensive Regional EMS System Plan	Date 07/01/25
Number of Board of Director Meetings \ Health Council meetings	6
	0
Public Education CPR Events	4
Number of Legislative Inquiries or Contacts	26
Technical Assistance Request (local entities and elected officials)	22

Regional Activities/ Organizational Management Project Narrative:

- Staff attends PEHSC scheduled meetings
 - Meetings were virtual accommodations
 - Fire & EMS Chief's Advisory Board
 - Participated in Hospital Zone meeting
 - Participated in Hoarder Task Force meeting
 - DOH EMS meetings including Quarterly Directors, MAC, QA and program roll outs
 - Health Care Coalition Committee member
 - Southeast Regional Task Force EMS sub-committee member
 - DELCO Board of Fire & Life Safety committee member
 - DELCO MCM program partner
 - DELCO Heroin Task Force.
 - DELCO Leave Behind Program
 - Behavioral Research Group – Narcan usage data.
 - DELCO Safe Schools Summits
 - Participate on County Child Death Review conference calls.
 - Participated in Community Health related exhibitions
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7. Continuous Quality Improvement

	Quantity
Number of Clinical Cases Reviewed by Regional QI Committee	225
Accidents Involving Ambulances / EMS Personnel Reported in the Region	8
Number of Times the Regional QI Committee Met	2

- All meetings were virtual accommodations
- All licensed EMS Agencies are required to complete QA Surveys based on level of service.
- ALS services report SCA thru CARES program.
- Any qualified ALS must comply with reporting requirements for administration of Ketamine and Etomidate.
- BLS services are required complete surveys on optional interventions and when required per protocol.
- Penn Dot Fatal Accident Reports – 19 Cases are reviewed by the Committee in conjunction with the EMS Agency Medical Director
- Review each reported EMS unit accident or personnel injury.
- Performs random audits of Protocol compliance for regional EMS practitioners.
- Monthly audit of EMS agency PCR submissions.
- Air Medical flights are evaluated for protocol compliance
- Continues to participate in statewide MAC meetings and conference calls.
- Completed 6 Bureau of EMS authorized investigations.

8. Medical Direction

	Quantity
Regional Medical Advisory Committee meetings	2
Accredited Level I Trauma Centers	0
Accredited Level II Trauma Centers	0
Accredited Level III Trauma Centers	0
Accredited Level IV Trauma Centers	0
Accredited primary Stroke Centers	2
Comprehensive Stroke Centers	0
Thrombectomy Capable Stroke Centers	0
Acute Stroke-Ready Hospitals	0

Medical Direction Narrative:

- Chrisitinia Care opened new Hospital in Region. Aston campus is a mini hospital
 - Monitor EMS impact of Crozer Health closing EMS services.
 - Closure of Crozer Health System.
 - Currently 71 Medical Command Physicians in Region
 - Riddle Hospital implemented an MIH unit within EMS Agecny
 - Partnered with the PSAP ,Hospital Zone Committee and EMS Regional Council with implementation of region wide electr
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9. Systems Operations

	Quantity
Spot inspections conducted – EMS Agencies	10
Spot inspections conducted – EMS Vehicles	56
Spot inspections conducted – Continuing Education Sponsors	3
Spot inspections conducted – Education Institutes	6
Spot inspections conducted – Medical Command Facilities	0
Number of Safety Inspections Conducted	56
Number of Vehicles Inspected During Safety Inspection	56
Photo & Signatures Added to Certification Cards	104
BLS Psychomotor Examinations Conducted	15
Number of BLS Psychomotor Exam Candidates Tested.	229
ALS Psychomotor Examinations Conducted	0
Number of ALS Psychomotor Exam Candidates Tested	0
Certification Class Visits Conducted	22
Number of EMS Agency Re-Inspections Conducted	6
Number of Authorized Inquiry Reports Filed with the Bureau	0

Systems Operations Narrative:

- Continue to offer BLS Psychomotor Exam re-tests during office hours.
- Education Institute Coordinators meeting -2
- Services at Regional Office - 211 visits
- Conducted psychomotor re-tests at EMS Office - 0
- Con Ed Class Approved - 189
- AEMT Program -2
- EMT Programs held- 14
- Paramedic Programs held- 2
- EMS Instructor Programs – 4
- Basic Rescue Programs -1
- New vehicle inspections conducted on 50 units
- Temporary vehicle requests – 6
- Amendments without inspections 18
- New Agency – 4 3 ALS and 1 QRS service

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- Currently there are 37 EMS Agencies – 14 ALS , 19 BLS , 4 QRS , 2 Swiftwater & 1 Rescue.
 - Currently 2099 EMS providers in Region.
 - EMR 29
 - EMT 1477
 - Advanced EMT 17
 - Paramedic 298
 - Pre Hospital RN's 73
 - Pre Hospital Physicians 7
 - EMS-Instructor - 123
 - EMSVO only 126
 - Processed 886 for reregistration.
 - Processed 35 providers via Certification by Endorsement.
 - Processed 323 providers via Initial Certification
 - Clinical continuing education credits to 1725 EMS practitioners thru 98 classes
 - EMSVO continuing educations credits to 225 EMS practitioners thru 26 classes
-

10. Emergency Preparedness Activities

	Quantity
Coalition / Task Force Meetings Attended (only EMSOF funded staff attendance)	6
Table Top Exercises Attended / Conducted	2
Full Scale / Functional Exercises Attended / Conducted	1
Special Event Plans Submitted	4
Responses / Deployments	22
Strike Team Agencies	4

Emergency Preparedness Narrative:

- The Region is responsible for maintain emergency preparedness equipment located within the County. The units consist of the MSEC Trailer, POD MCI Trucks and Strike Team Equipment. Also required to participate in PA DOH Radio Checks and assist with County Surge/ MCI plan & radio system. Training of personnel in the operation of this equipment fall upon the scope of the Regional office.
 - The Regional Office is notified and responds to MCI Events within the County.
 - The review Special Event EMS plans for EMS Agencies participating in or hosting a special event.
 - Region participated in FIFA affiliated events.
 - Region participated in PGA Championship event
 - Supported County during severe weather events.
 - Provide guidance and technical support to our regional PSAPs.
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11. Board of Director \ Health Council Meetings

DATE:	TIME	LOCATION
7/16/25	3pm	Delaware County 911 Center
9/17/25	3pm	Delaware County 911 Center
11/19/25	3pm	Delaware County 911 Center
1/28/26	3pm	Delaware County 911 Center
3/18/26	3pm	Delaware County 911 Center
5/20/26	3pm	Delaware County 911 Center

12. Medical Advisory Committee Meeting

DATE:	TIME	LOCATION
9/10/25	8 am	Virtual Meeting
3/12/26	8 am	Virtual Meeting
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13. Quality Improvement Committee Meeting

DATE:	TIME	LOCATION
8/19/25	9 am	Phone conference
11/19/25	9 am	Phone conference
2/19/26	9 am	Phone conference
5/21/26	9 am	Phone conference

14. Regional Accomplishments:

Narrative:

- FY 24-25 Financial Audit completed.
 - New Regional EMS Medical Director – Dr. Casey
 - DCCC Advisory Board
 - Provider 1 Health Advisory Board
 - DELCO Technical Schools Advisory Board
 - DELCO MRC participation
 - Fit Testing kits made available for EMS Agencies and other Healthcare Partners
 - Support local Critical Incident Stress Management Teams
 - Participate during National Night Out
 - Support County EMA during severe events

 - Facilitated municipalities with EMS specific concerns on EMS operations, regulations and protocols
 - Participate on EMS Industry Partnership
 - Participating in ALS Dispatch meetings
 - Delco CPR Advisory Board
 - Supported new P25 radio system implementation to all emergency services
 - PPE kits available soon
 - Participating in ILS Dispatch meetings
 - Participate County Haz Mat Team Recert.
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 - Hosting Licensure Class
 - The Council assisted multiple municipalities with EMS specific concerns and or in the provision of education on EMS operations and deployment
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