



Promoting and Protecting the Health of Delaware County

Delaware County 2026 Heat Plan
Version 1

Purpose: To help protect the health and safety of vulnerable populations in Delaware County by providing a structured response to heat events.

Scope: This plan covers Delaware County's response to heat events.

Level	Monitoring Period	Thresholds
Code Red	June 1, 2026 – September 30, 2026	The forecasted temperature reaches 95 degrees Fahrenheit or higher by 11 AM for two or more consecutive days.
		At any point in the day based on the temperature and relative humidity percentage, the heat index reaches 100 degrees Fahrenheit or higher.

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Section 1: Preparation

1.1 Risk Assessment

Identify Vulnerable Populations:

- Older adults (60 years of age or older), infants and children
- Individuals who are pregnant, or individuals on certain medications
- Individuals without a reliable source of cooling and/or hydration
- Individuals with preexisting health conditions including respiratory and cardiovascular diseases
- Outdoor workers, temporary workers, or those returning to work after a week or more off
- Those without access to adequate shelter, air conditioning, or medical care
- Those not acclimated to the level of heat expected, especially those who are new to the climate
- Those who are more difficult to reach through ordinary communication channels (live alone, unhoused, non-English speaking, illiterate, culturally/socially isolated)

AGENCY:

- Delaware County Health Department (DCHD)
- Homeless Services Coalition, Adult and Family Services (DHS)
- Delaware County Office of Services for the Aging (COSA)

1.2 Infrastructure Review

Assess the condition and readiness of public health facilities, emergency shelters, and critical infrastructure. *[Note: implementation of this item is in the planning stages.]*

AGENCY:

- Department of Emergency Services (DES)

1.3 Training

Staff Training: DCHD Public Health Emergency Preparedness (PHEP) Team will facilitate Everbridge 'Office Hour' training sessions with partner agencies and coordinate exercises annually to test communication practices.

AGENCY:

- DCHD

1.4 Communication

Internal Communication: The DCHD PHEP Weather Observer will notify county partners via email and through the Everbridge Planning Notifications Group of the anticipated heat event. Partner organizations will confirm receipt of Everbridge messaging through the polling options, and when acknowledging an email, partners will reply all.

AGENCY:

- DCHD

Partner Contacts: Partner organizations: DES, DHS, Mental Health Partnerships (MHP), COSA, Delaware County Libraries, Contracted Shelters, Geographic Information System (GIS), Mental Health Partnerships (MHP), Catholic Charities of Philadelphia, and SEPTA will notify DCHD of any staffing changes to the Everbridge Weather Planning Notifications group.

AGENCY:

- DCHD lead with input from all partner agencies.

Emergency Contacts: Maintain an updated list of local emergency contacts, including hospitals, first responders, and utility companies.

AGENCY:

- DCHD
- DES

Alert Systems: Utilize Everbridge and Delco Alert to communicate warnings and instructions to the public. Additional resources will be uploaded to the Delaware County website and social media.

AGENCY:

- DES
- DCHD

1.5 Weather Monitoring

The DES On-Call Watch Officer will continue to monitor the weather in Delaware County through the National Weather Service (NWS) website. In the event there is severe weather, DES will continue to send key messages and maps of the region.

The DCHD PHEP Weather Observer will monitor the weather through the NWS website. The DCHD PHEP Weather Observer will use the side bar feature to research at least two locations in Delaware County. NWS will provide a detailed forecast, satellite imaging, and hourly weather forecast. Based on the findings, if necessary, DCHD will notify county partners of an anticipated heat event and coordinate with partners to activate response efforts.

AGENCY:

- DCHD
 - DES
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Section 2: Code Red

2.1 Threshold

CODE RED	
Monitoring Period	June 1, 2026 – September 30, 2026
Thresholds	The forecasted temperature reaches 95 degrees Fahrenheit or higher by 11 AM for two or more consecutive days.
	At any point in the day based on the temperature and relative humidity percentage, the heat index reaches 100 degrees Fahrenheit or higher.

2.2 Internal Communications

The DCHD PHEP Weather Observer will monitor the weather forecast. If the weather forecast warrants a Code Red, the PHEP Weather Observer will notify key partners through email and Everbridge identifying the anticipated timeline of the event and expected actions.

2.3 County Response

COUNTY PARTNER RESPONSE <i>CODE RED CONDITIONS</i>	
DCHD	<p>Partners from DCHD will:</p> <ul style="list-style-type: none"> • <i>Utilize email and Everbridge to communicate Code Red incidents to county partners.</i> • <i>Request confirmation of partner organizations via the Everbridge polling options and email communications.</i> • <i>Join the Everbridge chat.</i> • <i>Monitor the email chain and Everbridge chat for partner updates.</i> • <i>The PHEP Weather Observer will continue to monitor the weather.</i> • <i>Communicate the Code Red to municipal leaders via the Everbridge Employee Group.</i> • <i>Communicate the Code Red to community members via Delco Alert.</i> • <i>Publish the Code Red event and information to the Delaware County Health Department social media.</i> • <i>Input critical information including resources available for community members and weather updates in the email chain and Everbridge chat.</i>

	<ul style="list-style-type: none"> • <i>Monitor WebEOC if an event has been created</i> <ul style="list-style-type: none"> ◦ <i>Share resource updates or critical information from WebEOC to partner organizations through the email chain and the Everbridge chat.</i> • <i>The PHEP Weather Observer will monitor the Everbridge chat for critical updates and should share information through the email chain accordingly.</i>
DES	<p>Partners from DES will:</p> <ul style="list-style-type: none"> • <i>Utilize the polling options to confirm receipt of the Code Red notification.</i> • <i>Join the Everbridge chat.</i> • <i>Monitor the email chain or Everbridge chat for updates.</i> • <i>The On-Call Watch Officer will continue to monitor the weather.</i> • <i>Input new information including resources available for community members and weather updates in the email chain <u>or</u> in the Everbridge chat.</i> • <i>If conditions warrant a WebEOC event, input resources and critical information in WebEOC.</i>
DHS	<p>Partners from DHS will:</p> <ul style="list-style-type: none"> • <i>Utilize the ‘Reply All’ button to confirm receipt of the Code Red email <u>or</u> select a polling option via Everbridge to confirm your agency’s response to the Code Red.</i> • <i>Join the Everbridge chat.</i> • <i>Monitor the email chain or Everbridge chat for updates.</i> • <i>Input new information including resources available for community members in the email chain <u>or</u> in the Everbridge chat.</i>
GIS	<p>Partners from GIS will:</p> <ul style="list-style-type: none"> • <i>Utilize the ‘Reply All’ button to confirm receipt of the Code Red email <u>or</u> select a polling option via Everbridge to confirm your agency’s response to the Code Red.</i> • <i>Join the Everbridge chat.</i> • <i>Monitor the email chain or Everbridge chat for updates specifically anticipated cooling center locations.</i> • <i>Input new information including resources available for community members in the email chain <u>or</u> in the Everbridge chat.</i> • <i>Update cooling center resources to the interactive map.</i>
COSA	<p>Partners from COSA will:</p> <ul style="list-style-type: none"> • <i>Utilize the ‘Reply All’ button to confirm receipt of the Code Red email or select a polling option via Everbridge to confirm your agency’s response to the Code Red.</i> • <i>Join the Everbridge chat.</i> • <i>Monitor the email chain or Everbridge chat for updates.</i> • <i>Conduct outreach and perform wellness checks on vulnerable residents 60 years of age or older.</i>

	<ul style="list-style-type: none"> • <i>Input new information including resources available for community members in the email chain <u>or</u> in the Everbridge chat.</i>
<p>Delaware County Libraries</p>	<p>Partners from Delaware County Libraries will:</p> <ul style="list-style-type: none"> • <i>Utilize the 'Reply All' button to confirm receipt of the Code Red email or select a polling option via Everbridge to confirm your agency's response to the Code Red.</i> • <i>Join the Everbridge chat.</i> • <i>Monitor the email chain or Everbridge chat for updates.</i> • <i>Input new information including resources available for community members in the email chain <u>or</u> in the Everbridge chat.</i> • <i>Communicate status updates of Delaware County Library locations.</i>
<p><i>*All Code Red response operations will cease the last day identified in the timeline of the event unless given further instruction by DCHD*</i></p>	

Many of the services described in this section are in place and operational from **June 1 - September 30** regardless of the temperature for vulnerable and unsheltered people in Delaware County.

Section 3: National Weather Service Criteria and HeatRisk Categories

3.1 NWS Criteria for Delaware County

Heat Advisory	<p>Maximum apparent temperature values are expected to be:</p> <ul style="list-style-type: none"> • 96 to 104 degrees (through June 30th to account for early season impacts) • 100 to 104 degrees (after July 1st as people have become more acclimated to the heat)
Extreme Heat Watch	<ul style="list-style-type: none"> • Conditions are favorable for maximum apparent temperatures of 105 degrees or higher and/or significant heat impacts in the next several days. • Could be issued up to 3 days in advance of impact.
Extreme Heat Warning	<ul style="list-style-type: none"> • Maximum apparent temperature values of 105 degrees or higher and/or significant heat impacts are expected. • Generally issued within 36 hours of any impacts.

3.2 NWS HeatRisk Categories

- This is the National Weather Service HeatRisk experimental color-numeric-based index that provides a forecast risk of heat-related impacts to occur over a 24-hour period. HeatRisk takes into consideration:
 - How unusual the heat is for the time of the year
 - The duration of the heat including both daytime and nighttime temperatures
 - If those temperatures pose an elevated risk of heat-related impacts based on data from the CDC.

This index is supplementary to official NWS heat products and is meant to provide risk guidance for those decision makers and heat-sensitive populations who need to take actions at levels that may be below current NWS heat product levels.

Note: This is currently an experimental tool. This tool will not be used to determine a Code Red but is a reference the PHEP Weather Observer can use to measure the effects of the weather conditions on heat-sensitive populations.

Category	Risk of Heat-Related Impacts
Green 0	Little to no risk from expected heat.
Yellow 1	Minor - This level of heat affects primarily those individuals extremely sensitive to heat, especially when outdoors without effective cooling and/or adequate hydration.

Orange 2	Moderate - This level of heat affects most individuals sensitive to heat, especially those without effective cooling and/or adequate hydration. Impacts possible in some health systems and in heat-sensitive industries.
Red 3	Major - This level of heat affects anyone without effective cooling and/or adequate hydration. Impacts likely in some health systems, heat-sensitive industries and infrastructure.
Magenta 4	Extreme - This level of rare and/or long-duration extreme heat with little to no overnight relief affects anyone without effective cooling and/or adequate hydration. Impacts likely in most health systems, heat-sensitive industries and infrastructure.

<https://www.wpc.ncep.noaa.gov/heattrisk/pdf/HeatRisk-v2.5-Understanding-HeatRisk.pdf>

Section 4: Delaware County Office of Services for the Aging (COSA)

4.1 COSA Responsibilities

Varying COSA-sponsored senior centers will participate in the Delaware County Heat Plan.

The Senior Center Director will be responsible for:

- Providing educational sessions throughout the summer months on heat related topics with a focus on its impact on older adults.
- Providing daily reminders, especially during a heat crisis, to help decrease the risk of heat related disease.
- Providing informational flyers to their in-home clients to remind them and their caregivers of heat related issues and safety interventions.
- Maintaining pitchers of cold ice water or other non-caffeinated beverages on the tables throughout the day to reinforce the practice of taking cool liquids frequently to prevent dehydration.
- Reinforcing with homebound drivers the need to check with consumers to ensure they have adequate cool water available and that their home has adequate ventilation. Drivers are to report to the meal supervisor any consumers they believe to be at risk.
- Identifying members who they feel may be at risk, contacting them to determine their status, and helping solve problems.
- Reminding caregivers about safety issues involving the heat and the effects of heat on the elderly.
- Determining if extended hours can be provided during a heat crisis at their center.
- Determining if the center will be open with extended hours on an as needed basis.
- Notifying consumers who receive home delivered meals of any change in the normal meal delivery schedule.

AGENCY:

- COSA

COSA-Sponsored Senior Center Locations <i>*During a Code Red, hours of operation may vary. Please call or check social media for updates*</i>			
Chester Senior Center	721 Hayes St Chester, PA 19013	610-497-3550	http://www.scsdelco.org/centers/chester.shtml
Friendship Circle	1515 Lansdowne Ave, Darby, PA 19023	610-237-6222	http://www.scsdelco.org/centers/friendship.shtml

Good Neighbor Senior Center	1085 Hook Rd Sharon Hill, PA 19079	610-586-8170	http://www.scsdelco.org/centers/neighbor.shtml
Schoolhouse Senior Center	600 Swarthmore Ave., Folsom, PA 19033	610-237-8100	https://www.scsdelco.org/mission-and-overview/
Surrey Center for Healthy Living	505 Parkway Drive Broomall, PA 19008	610-446-2070	https://surreyservices.org
Surrey Media	Temporary location: 105 North Providence Road, Media, PA 19036 302 South Jackson St Media, PA 19063	610-566-0505	http://www.surreyservices.org
Upper Darby – Watkins Avenue Senior Center	326 Watkins Ave, Upper Darby, PA 19082	(610) 734-7652	http://www.upperdarby.org/Gov/Leisure_Services/Senior_Center.html
Wayne Senior Center	108 Station Rd, Wayne PA 19087	(610) 688-6246	https://wayneseniorcenter.org/

4.2 Long Term Services & Support

Supervisors, care managers, and assessors will:

- Review their caseload to identify consumers identified “at risk” using the following long-term services and supports criteria as a guide. A consumer will be considered “at risk” if they:
 1. Have limited, nonexistent, or inconsistent informal supports.
 2. Have no phone.
 3. Are home or bedbound.
 4. Live alone or with other frail or disabled persons.
 5. Have a history of mental or cognitive impairment.
 6. Have a prior history of problems with inadequate heating or cooling for the home.
 7. Have limited financial resources.
 8. Have health needs that require the utilization of medical equipment using electricity.

- A list of “at risk” consumers will be developed and be available at all times to the supervisor and care manager. This list should be updated at least monthly and should contain the following consumer information.
 1. Name
 2. Address
 3. Telephone number
 4. Emergency contact and telephone number
 5. Primary care physician

- A list of “at risk” consumers will be provided to COSA’s Program Director of Home and Community Based Services.

The supervisor will communicate any necessary information to the staff throughout the crisis. It will be the supervisor’s responsibility to assure that consumers are contacted on the weekend or holiday.

The care managers will call their consumers or their emergency contacts on the list to determine their status and to help solve problems.

If a problem is identified and cannot be resolved over the phone, care managers should contact COSA’s emergency on-call number or the police, depending on the situation.

AGENCY:

- COSA

Section 5: Cooling Center Locations

Identify cooling centers and ensure they are accessible to those in need. Alert PECO regarding locations of cooling centers as priority locations for service if power outages occur.

AGENCY:

- The DCHD PHEP Weather Observer will receive confirmation from external partners of the activation of cooling center locations through Everbridge.
- DCHD will coordinate information sharing with community members through the Wellness Line, county website, Delco Alert, and social media accounts.
- Local municipalities may identify additional centers.
- Varying COSA-sponsored senior centers may operate as cooling centers, extend hours, and provide hydration to residents 60 years of age or older.
- DES coordination with PECO to prioritize areas with cooling centers in the event of a power outage.
- Residents are encouraged to stay indoors during heat events, and to seek air conditioning in public places such as libraries or malls.

Additional resources that are available for air conditioning relief during a Code Red are identified below:

Delaware County Libraries

- Individuals can utilize Delaware County Libraries for access to air conditioning.
 - During a Code Red, Delaware County Library hours of operation will **not** be extended, and hydration will **not** be available.

Following the link below will guide you to access all member libraries, and their current hours. Library hours may vary: <https://www.delcolibraries.org/about-us/locations>

Library	Address	City
Aston Public Library	3270 Concord Road	Aston
Collingdale Public Library	823 MacDade Boulevard	Collingdale
Haverford Township Free Library	1601 Darby Road	Havertown
Helen Kate Furness Free Library	100 North Providence Road	Wallingford
J. Lewis Crozer Library	620 Engle Street	Chester
Lansdowne Public Library	55 South Lansdowne Avenue	Lansdowne
Marple Public Library	2599 Sproul Road	Broomall

Newtown Public Library	201 Bishop Hollow Road	Newtown Square
Rachel Kohl Community Library	687 Smithbridge Road	Glen Mills
Radnor Memorial Library	114 W Wayne Avenue	Wayne
Ridley Township Public Library	100 E MacDade Boulevard	Folsom
Sharon Hill Public Library	246 Sharon Avenue	Sharon Hill
Swarthmore Public Library	121 Park Avenue	Swarthmore
Tinicum Memorial Public Library	620 Seneca Street	Essington
Upper Darby Township & Sellers Memorial Free Public Library – Municipal Branch	501 Bywood Avenue	Upper Darby
Upper Darby Township & Sellers Memorial Free Public Library – Primos Branch	409 Ashland Avenue	Secane
Upper Darby Township & Sellers Memorial Free Public Library – Sellers Branch	76 South State Road	Upper Darby
Yeadon Public Library	809 Longacre Boulevard	Yeadon

Mental Health Partnerships (MHP) - Project SHARE

- The MHP Project SHARE location in Upper Darby, PA serves as a cooling relief center available to community members throughout the summer season.
- Project SHARE site is open 7 days a week with varying hours of operation.
- Showers and laundry services are accessible through Project SHARE.
- Daytime guests receive a meal.
- Throughout the summer, the MHP Outreach Team circulates in areas frequented by unsheltered persons with the goal of bringing them to a cool facility. The MHP Outreach Team can be contacted by calling (267) 671-4357.

Mental Health Partnerships: Project SHARE Recovery Learning Center	Monday – Friday: 7:00 AM – 5:00 PM	7200 Chestnut Street, Upper Darby, PA 19082	(267) 507-3850 Outreach Team: (267) 671-4357
	Saturday – Sunday: 9:00 AM – 5:00 PM		
	<i>*Available throughout the summer.</i>		

Catholic Charities of Philadelphia – Family Service Center

- Catholic Charities of Philadelphia’s Family Service Center located in Chester, PA serves as a cooling relief center during a Code Red.
- Community members can access the Family Service Center when a Code Red is in effect from 9:00 AM – 3:00 PM.

Catholic Charities of Philadelphia – Family Service Center	Monday – Friday: 9:00 AM – 3:00 PM <i>*Available during a Code Red</i>	130 E. 7th Street, Chester, PA 19013	(610) 876-7101
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Keystone First Wellness and Opportunity Center

- Keystone First Wellness and Opportunity Center located in Chester, PA serves as a cooling relief center during a Code Red.

Keystone First Wellness and Opportunity Center	Monday & Thursday: 9:00 AM – 4:00 PM Tuesday & Wednesday: 10:00 AM – 7:30 PM Friday: 9:00 AM – 1:00 PM	1929 W. 9th Street, Chester, PA 19013	https://www.keystonfirstpa.com/community/wellness-center.aspx
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Savage Sisters – The Savage Sanctuary

- The Savage Sanctuary located in Upper Darby, PA serves as a cooling relief center available to community members throughout the summer season.

The Savage Sanctuary	Monday – Friday: 9:00 AM – 5:00 PM <i>*Available throughout the summer.</i>	6931 Ludlow Street, Upper Darby, PA 19082	(267) 773-8276 https://savagesisters.org/
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Section 6: Additional Resources

6.1 Services in the County

The Delaware County Health Department (DCHD) – Coordinates the Delaware County Heat Plan for residents and works to develop health risk criteria for at risk individuals. DCHD will post Code Red events to social media. Residents can contact the DCHD Wellness Line for resources and guidance in the event of a weather emergency. The Wellness Line can be contacted by calling: (484) 276-2100 or by emailing: DelcoWellness@co.delaware.pa.us. After hours calls will be answered by an answering service.

County Office of Services for the Aging (COSA) – Provides resources including educational components of heat, encouragement of fan/air conditioner usage, and information to prevent heat-related illnesses for residents 60 years of age or older. COSA-sponsored senior centers will distribute resources including informational flyers and safety interventions to residents 60 years of age or older. Residents can contact COSA by calling: (610) 490-1300 with questions or to request assistance. After hours calls are answered by an answering service. Residents can use the 'COSA Sponsored Senior Center' chart on page 10 to identify specific locations, hours of operation, and contact information.

FindHelp – Residents can use the online website, FindHelp, to specifically search their zip code to access a list of programs available in that specific area. Resources include food pantry locations, sheltering and housing opportunities, and more. Hovering over the different topics will display additional sub-tabs that provide more detailed options. Residents can use the following link to access the online resource: <https://www.findhelp.org/>.

PA Navigate- Residents can use the online website, PA Navigate, to search for resources within Pennsylvania including food pantry locations, sheltering opportunities, and more. FindHelp created PA Navigate to connect PA residents to services and resources specifically in their community. Residents can use the following link to access the online resource: <https://pa-navigate.org/>

6.2 Preventive Care

- Distribute resources to vulnerable populations.

AGENCY:

- COSA
 - Provides fans to adults 60 years of age or older in preparation of warm weather.
 - Fan distribution is held at COSA-funded senior centers.
 - Supports food-related needs throughout the year.
 - COSA-Sponsored Senior Centers may distribute cold water to individuals.
 - Residents can contact COSA by calling: (610) 490-1300

6.3 Health Monitoring

- Set up outreach programs to check on vulnerable individuals and provide guidance on heat-related illness prevention.

AGENCY:

- DCHD guidance on heat-related illness prevention.
- COSA guidance on heat-related illness prevention for vulnerable adults 60 years of age or older through outreach programs.

6.4 Public Messaging

Issue regular updates on heat advisories, hydration tips, and cooling center locations. Increased messaging may occur based on weather conditions.

Residents can register for Delco Alert to receive emergency notification communications regarding weather emergencies by using the online link:

<https://member.everbridge.net/453003085612334/new>

To receive information regarding Code Red events, residents are encouraged to add the following to their subscriptions:

- County of Delaware – Delaware County Health Department
- County of Delaware – County Office of Services for the Aging
- County of Delaware – Emergency Preparedness

AGENCY:

- DCHD
- COSA
- DES

Section 7: Plan Review and Update

7.1 Regular Updates

Annual Review: Engage with community stakeholders and emergency responders through a debrief to identify strengths and areas for improvement. Update the plan based on feedback, After Action Review (AAR) findings, and Improvement Plan (IP) suggestions.

AGENCY:

- DCHD lead with input from all partner agencies.

7.2 Continuous Improvement

Training Exercises: Conduct regular simulation exercises to test and improve response procedures.

AGENCY:

- All

Policy Updates: Stay informed about advancements in emergency management and update policies as needed.

AGENCY:

- All
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Section 8: County Resource Contacts

County Resource Contact Information			
Delaware County Health Department (DCHD)	484-276-2100	Health Information, Weather Monitoring	https://www.delcopa.gov/health/
Delaware County Emergency Services (DES)	610-565-8700	Weather Monitoring	https://www.delcopa.gov/departments/emergencyservices.html
Adult and Family Services	610-713-2365	Housing Resource	https://www.delcohsa.org/
County Office of Services for the Aging (COSA)	610-490-1300	Senior Citizen Outreach	https://www.delcosa.org/
Community Action Agency of Delaware Co. (CAADC)	610-874-8451	Human Services Energy Assistance Program	https://caadc.org/
Delaware County Homeless Services Coalition	267-671-4357	Outreach, Homeless Prevention Programs, Housing	http://www.delcohomelesservices.org/
Mental Health Partnerships Project SHARE	(267) 507-3850 Outreach Team: (267) 671-4357	Cooling Center, Community Outreach	https://www.mentalhealthpartnerships.org/programs-and-services-mhp/by-location
Keystone First Wellness and Opportunity Center	(610) 245-9847	Cooling Center	https://www.keystonefirstpa.com/community/wellness-center
Catholic Charities of Philadelphia – Family Service Center	(610) 876-7101	Cooling Center	https://cssphiladelphia.org/family-service-centers/delaware-county-family-service-center/
Savage Sisters - The Savage Sanctuary	(267) 773-8276	Cooling Center	https://savagesisters.org/